

1H14 Results

A very good semester: delivering on our Business Plan

A Strong Bank, Ready for Growth

INTESA M SANPAOLO

August 1, 2014

H1: High Quality Earnings Delivered in a Very Good Semester...

- Strong improvement in profitability despite the impact of a one-off tax charge in Q2
- High quality earnings delivered
- Growing Net interest income, confirming 2014 positive trend
- Best Net fees and commissions income since 2007
- Further improvement in already best-in-class Cost/Income ratio
- Reduction in provisions coupled with lower NPL inflow
- Best-in-class capital position and leverage with a solid balance sheet further strengthened, even after pro quota dividends of €500m
- Very well positioned to be a Comprehensive Assessment winner

...firmly on track to deliver on our 2014-17 Business Plan commitments

H1 at a Glance

- Strong economic performance and high quality earnings:
 - □ ~€1.2bn Net income excluding the one-off impact of the higher tax rate on the gain from Bank of Italy stake⁽¹⁾
 - □ Stated Net income at €720m (+71% vs 1H13)
 - □ **Pre-tax income at €2,173m (+70% vs 1H13)**
 - Increase in Operating income (+5% vs 1H13) thanks to Net interest income positive trend (+4% vs 1H13) and sustained growth in Net fees and commissions (+9% vs 1H13)
 - **Strong increase in Operating margin (+8% vs 1H13) with C/I down to 48.2%**
 - Downward trend in loan loss provisions (-11% vs 1H13) coupled with lower NPL inflow and further increase in NPL and performing loans coverage
- Very well positioned to be a Comprehensive Assessment winner:
 - Low leverage ratio (16.4x) and high capital base (pro-forma fully loaded Common Equity ratio after dividends at 12.9%⁽²⁾); ~€10bn of excess capital⁽³⁾ and ~€20bn capital buffer vs Comprehensive Assessment⁽⁴⁾
 - Strong liquidity position and funding capability with LCR and NSFR well above 100% and 2014 wholesale bond maturities already fully covered
 - NPL cash coverage increased to 46.6% (+250bps YoY, +60bps vs FY13)
- Business Plan initiatives well underway, with a high level of involvement from our people



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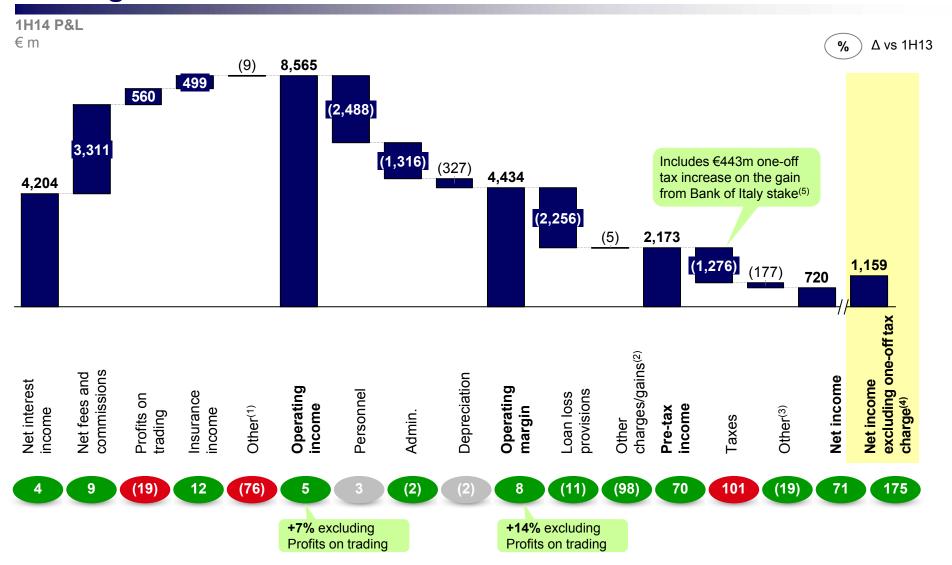
<sup>(1)</sup> Gain booked in 4Q13

<sup>(2)</sup> Including estimated benefits from the Danish compromise (7bps)

<sup>(3)</sup> Compared to Basel 3 maximum compliance level for Global SIFI of 9.5% (4.5% minimum capital requirement + 2.5% conservation buffer + 2.5% current maximum SIFI buffer)

<sup>(4)</sup> Calculated vs the Comprehensive Assessment threshold (5.5% CE ratio)

## 1H14 vs 1H13: Strong Increase in Profitability with High Quality Earnings Delivered



(1) Dividends and other operating income (expenses)

(2) Net impairment losses on assets, Profits (Losses) on HTM and on other investments, Provisions for risks and charges

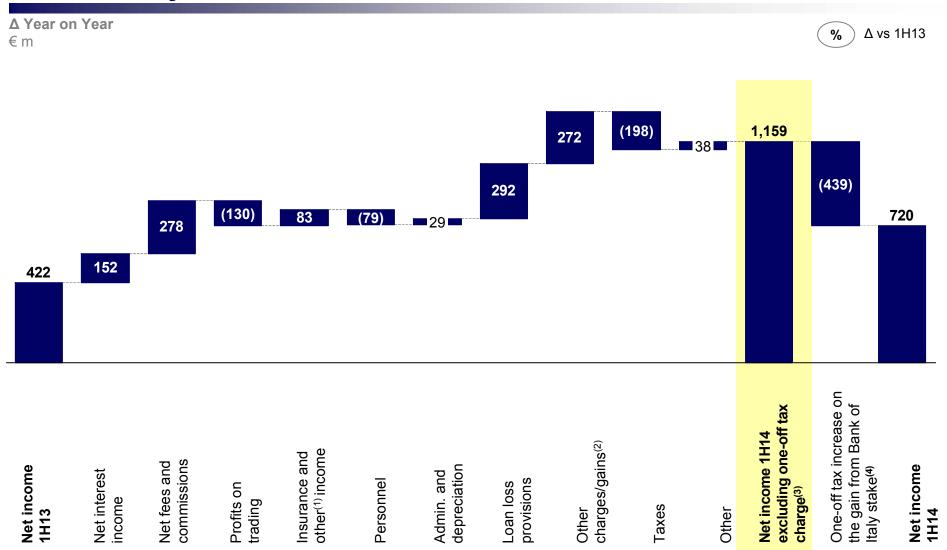
(3) Income (Loss) after tax from discontinued operations, Minority interests, Intangible amortization (after tax), Charges for integration and personnel exit incentives (after tax)

(4) Net income excluding the tax rate increase from 12% to 26% on the gain from Bank of Italy stake booked in 4Q13. Net of minorities

(5) Tax rate increase from 12% to 26% on the gain from Bank of Italy stake booked in 4Q13



#### Improved Net Income, Despite One-Off Tax Increase on Gain from Bank of Italy Stake



(1) Insurance income, Dividends and other operating income (expenses)

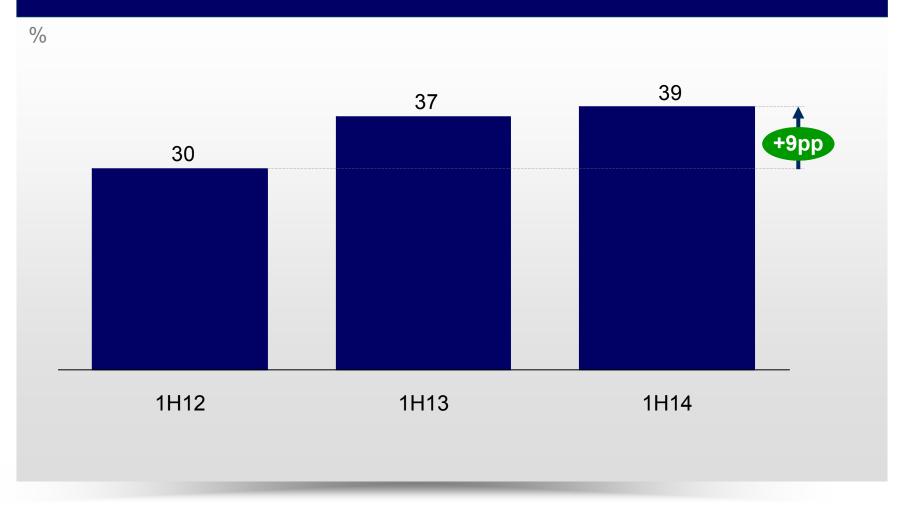
(2) Net impairment losses on assets, Profits (Losses) on HTM and on other investments, Provisions for risks and charges.

(3) Net income excluding the tax rate increase from 12% to 26% on the gain from Bank of Italy stake booked in 4Q13

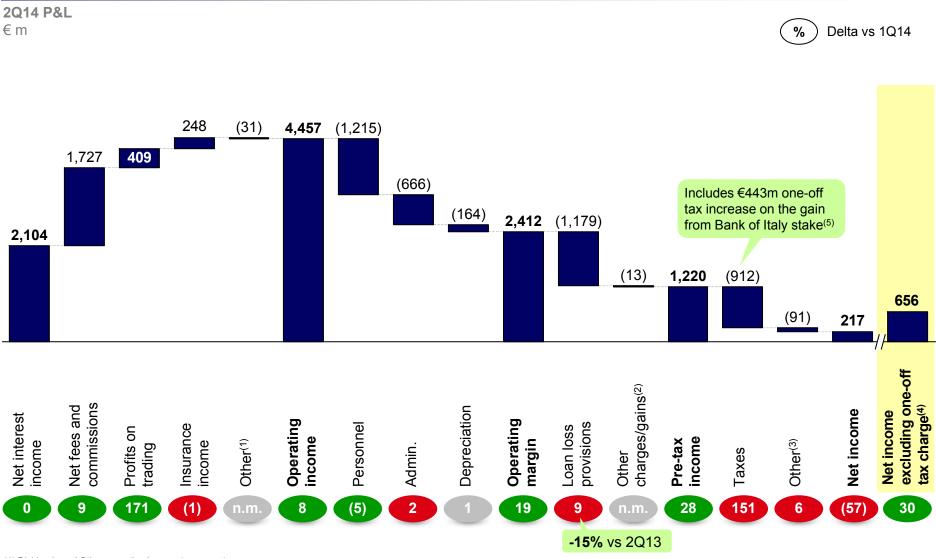
(4) From 12% to 26% tax rate on the gain booked in 4Q13. Net of minorities

#### **Increasing Contribution of Net Fees and Commissions**

#### Contribution of Net fees and commissions to Operating income



### Q2: Strong Increase in Operating Margin and Pre-tax Income, with Net Income Affected by One-Off Tax Increase on Gain from Bank of Italy Stake



(1) Dividends and Other operating income (expenses)

(2) Net impairment losses on assets, Profits (Losses) on HTM and on other investments, Provisions for risks and charges.

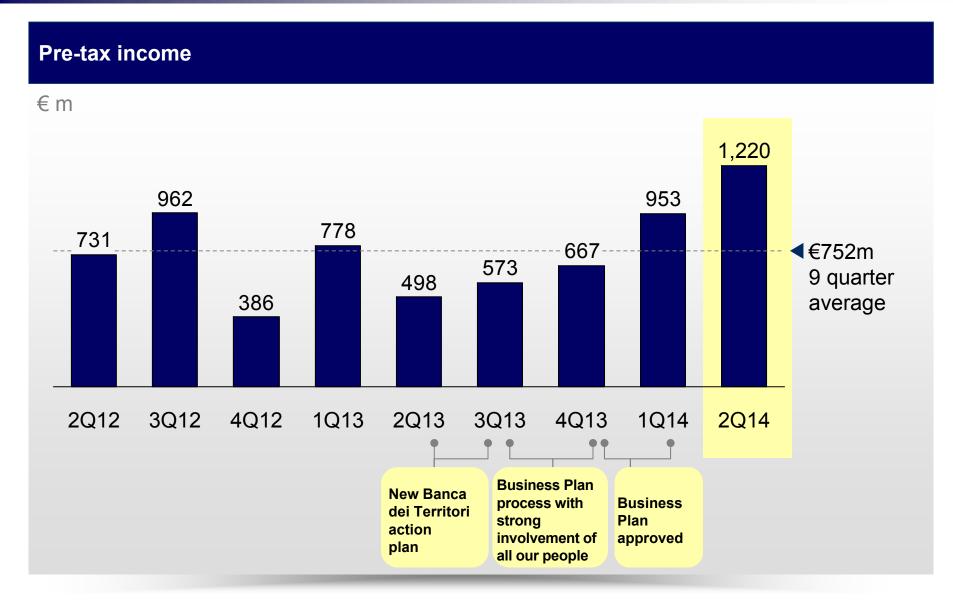
(3) Income (Loss) after tax from discontinued operations, Minority interests, Intangible amortization (after tax), Charges for integration and personnel exit incentives (after tax)

(4) Net income excluding the tax rate increase from 12% to 26% on the gain from Bank of Italy stake booked in 4Q13. Net of minorities

(5) Tax rate increase from 12% to 26% on the gain from Bank of Italy stake booked in 4Q13



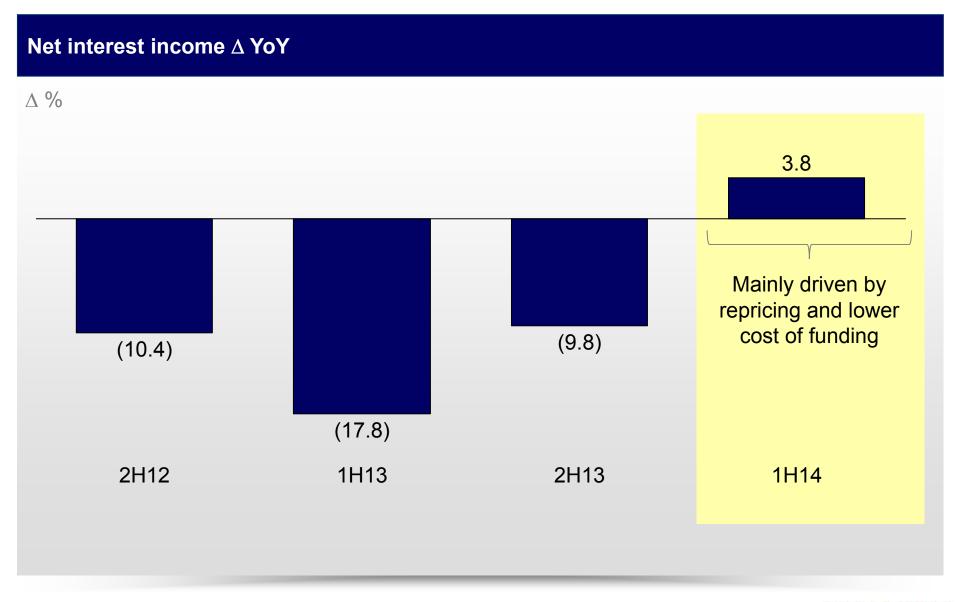
## Highest Pre-tax Income of the Past Nine Quarters, Driven by Our New Strategy and the Strong Involvement of All Our People



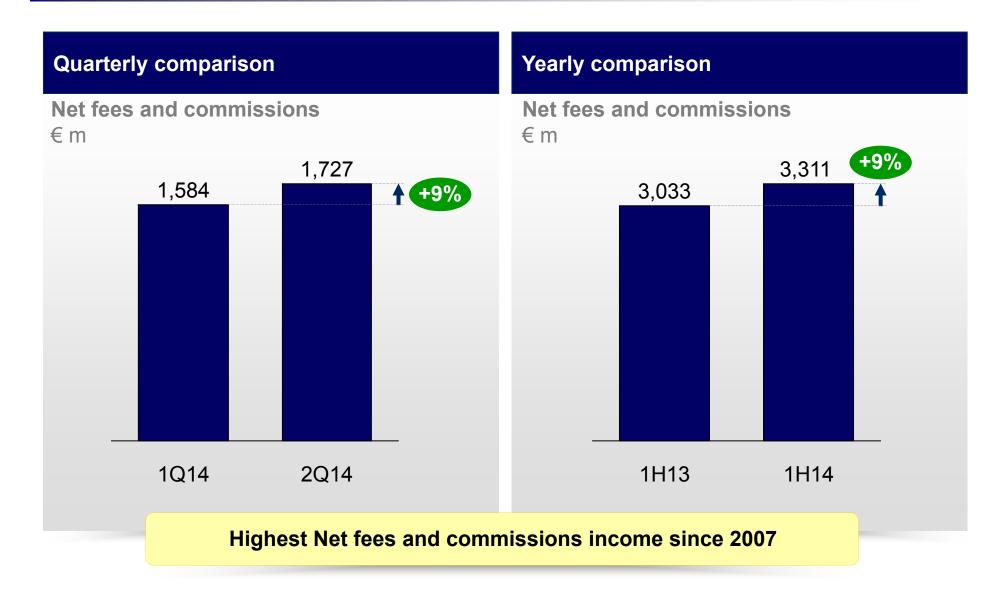
Note: 2013 data has been restated to include Pravex in the discontinued operations following the sale agreement signed in January 2014



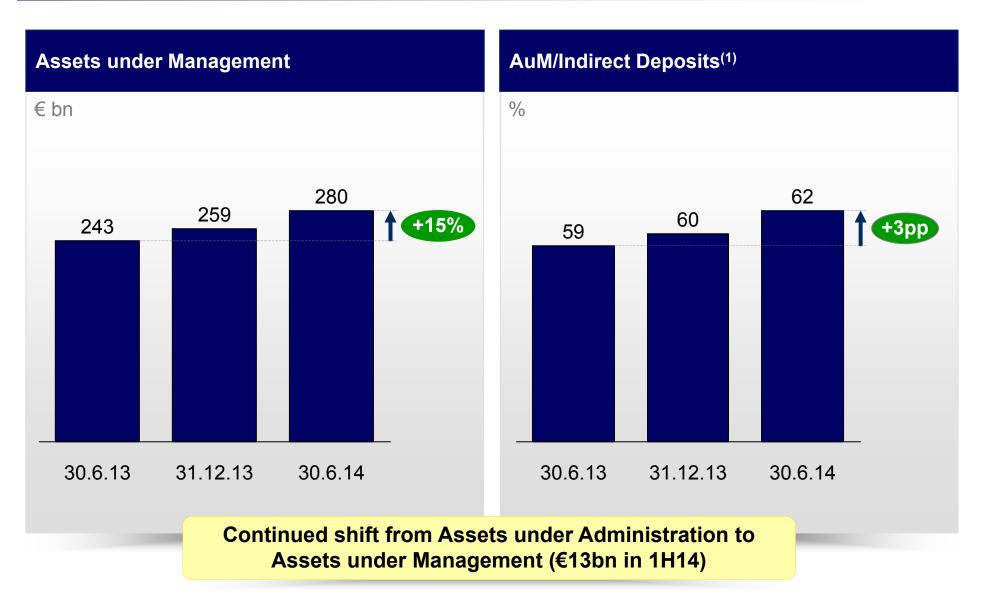
#### **Growing Net Interest Income, Reversing the Recent Trend**



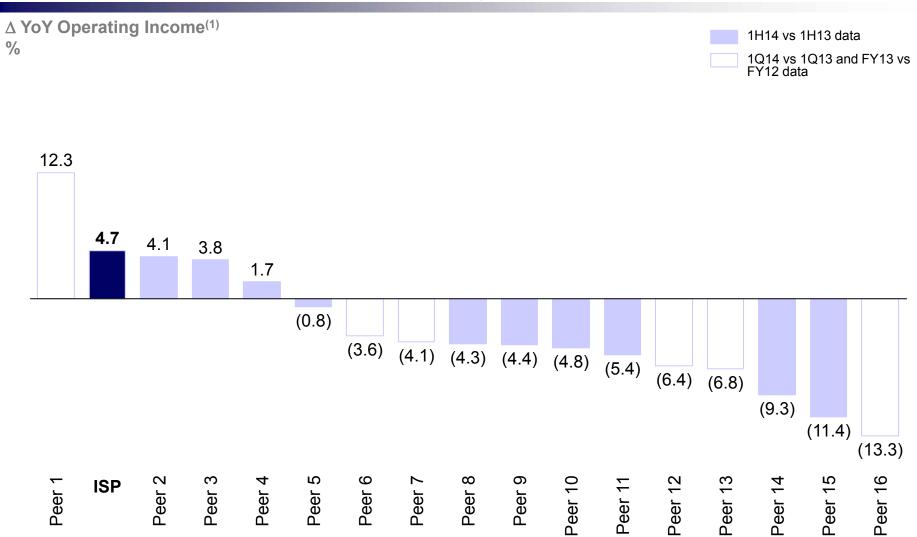
#### Strong Increase in Net Fees and Commissions...



#### ... Driven by Significant Growth in Assets Under Management



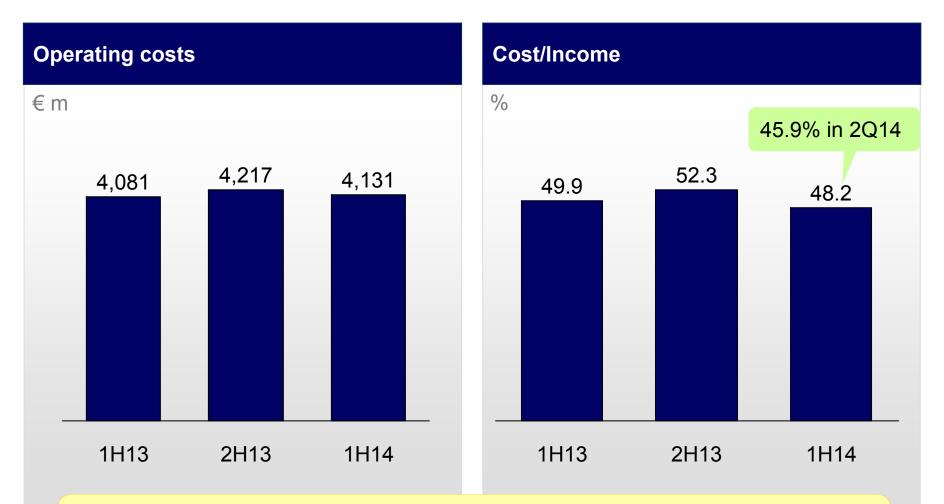
### **Top Tier Improvement in Operating Income**



(1) Sample: Barclays, BBVA, BNP Paribas, BPCE, Credit Suisse, Deutsche Bank, Nordea, Santander, Société Générale and UBS (data as of 30.6.14); Commerzbank, Crédit Agricole Group, HSBC, ING and Unicredit (data as of 31.3.14); Standard Chartered (data as of 31.12.13)

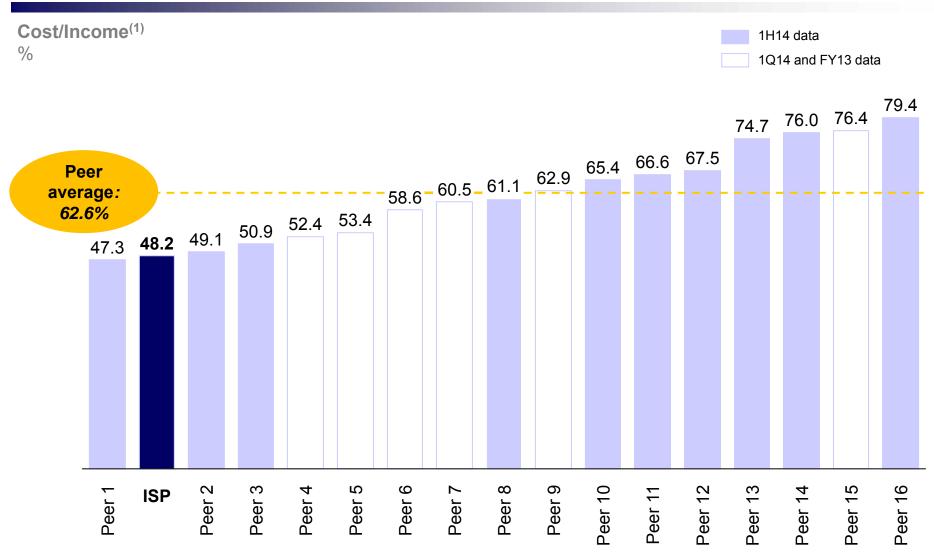


#### **Continuous Cost Management with Further Improvement in Already Best-in-Class Cost/Income Ratio**



- ~1,000 staff reductions YoY, ~170 in 2Q14 alone
- Further reduction in administrative expenses (-1.8% vs 1H13)
- Pro-quota incentives to trigger growth already factored into personnel costs

#### **Top Tier Cost/Income Ratio**



(1) Sample: Barclays, BBVA, BNP Paribas, BPCE, Credit Suisse, Deutsche Bank, Nordea, Santander, Société Générale and UBS (data as of 30.6.14); Commerzbank, Crédit Agricole Group, HSBC, ING and Unicredit (data as of 31.3.14); Standard Chartered (data as of 31.12.13)



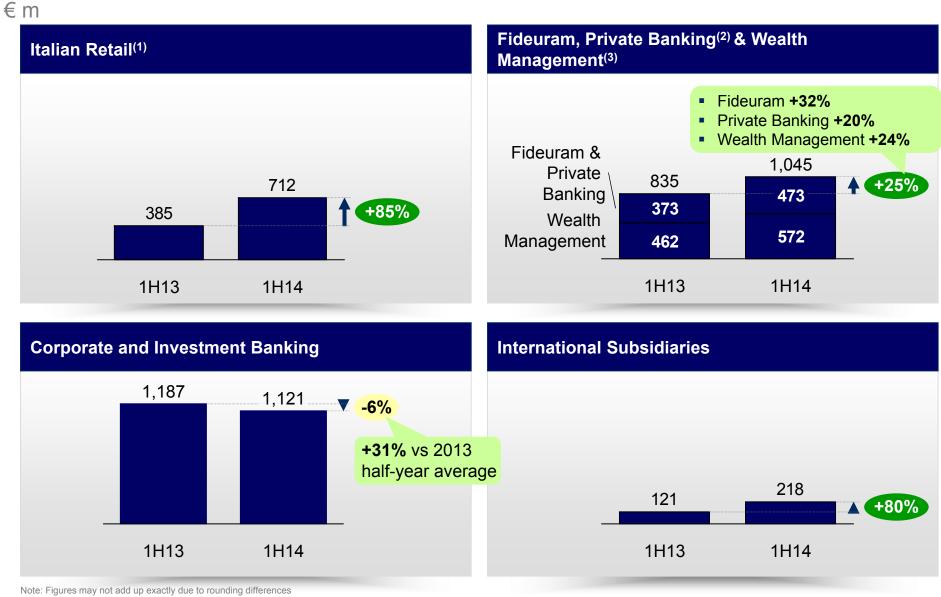
#### Downward Trend in Provisions Coupled with Lower NPL Inflow and Further Increase in NPL Coverage Ratio



(1) Inflow to NPL (Doubtful Loans, Substandard Loans, Restructured and Past Due) from performing loans minus outflow from NPL to performing loans (2) Excluding the effect of regulatory changes to Past Due classification criteria introduced by Bank of Italy (90 days since 2012 vs 180 until 31.12.11)



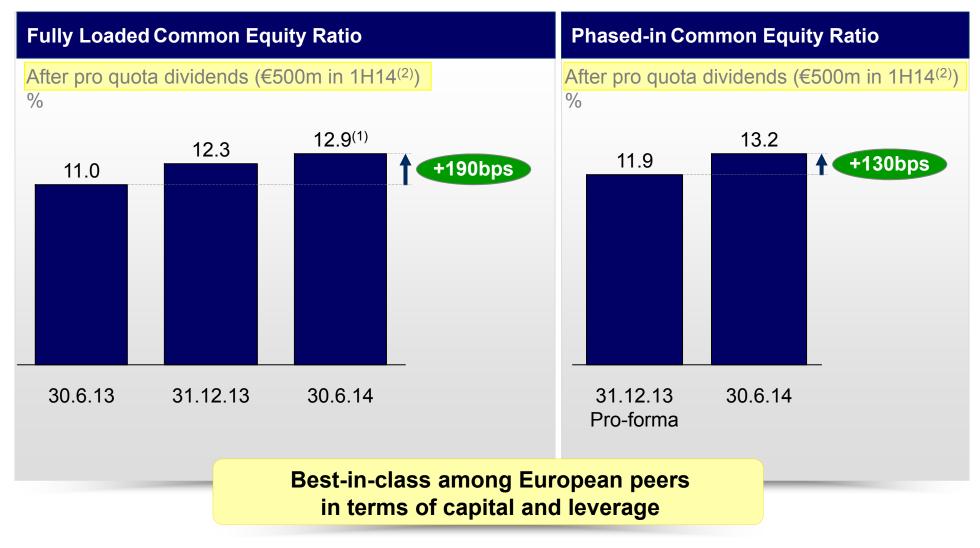
### **Pre-tax Income Contribution by Business Unit**



Figures may not add up exactly due to fournaing uniferences
 Banca Add Territori excluding Intesa Sanpaolo Private Banking and Insurance
 Banca Fideuram Group and Intesa Sanpaolo Private Banking
 Eurizon Capital and Intesa Sanpaolo Vita

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#### **Further Strengthening of a Solid Capital Base**



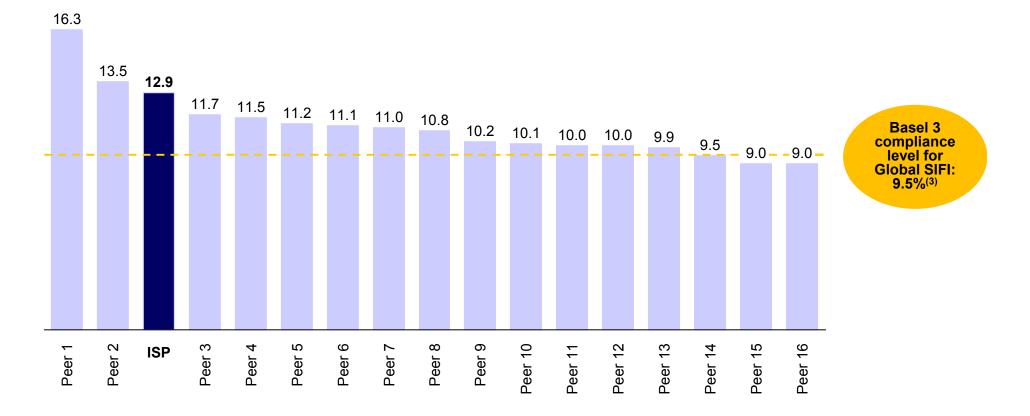
(1) Pro-forma fully loaded Basel 3 (30.6.14 financial statements considering the total absorption of DTA related to goodwill realignment and the expected absorption by 2019 of DTA on losses carried forward); including estimated benefits from the Danish Compromise (7bps)

(2) Ratio after pro quota dividends (€500m in 1H14 assuming the half-yearly quota of €1,000m cash dividends envisaged in the Business Plan 2014-17 to be paid in 2015 for 2014)



#### **Best-in-Class Capital Position**

Estimated pro-forma fully loaded Basel 3 Common Equity ratio  $^{(1)(2)}_{\%}$ 



(1) Sample: Barclays, BBVA, BNP Paribas, BPCE, Credit Suisse, Deutsche Bank, Nordea, Société Générale and UBS (30.6.14 pro-forma data); Commerzbank, Crédit Agricole Group, HSBC, ING, Unicredit (31.3.14 pro-forma data); Standard Chartered (FY13 pro-forma data); Santander (2014E pro-forma data); Data may not be fully comparable due to different estimates hypothesis (2) CASA CET1 is 9.0%

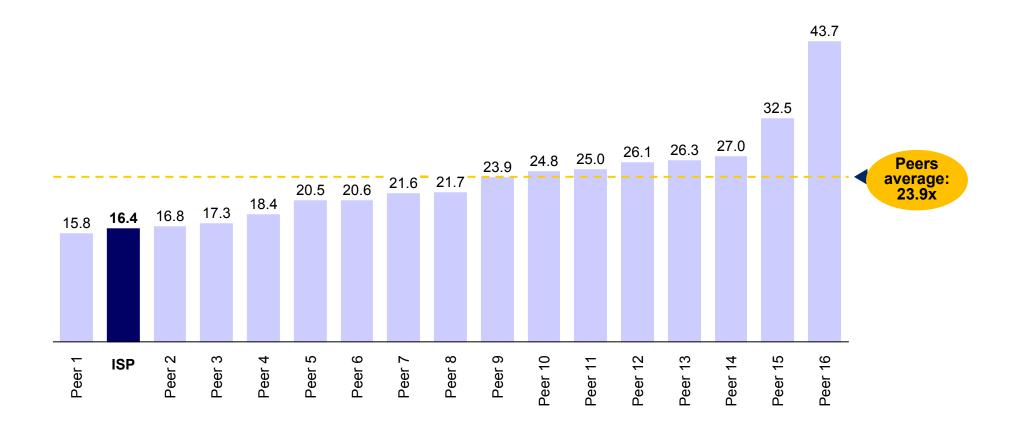
(3) Maximum level assuming a Common Equity ratio of 9.5% (4.5% minimum capital requirement + 2.5% conservation buffer + 2.5% current maximum SIFI buffer)

Source: Investors' Presentations, Press Releases, Conference Calls



#### **Deliberate Low Leverage Strategy**

Total Tangible Assets/Tangible net Shareholders' Equity<sup>(1)(2)</sup>

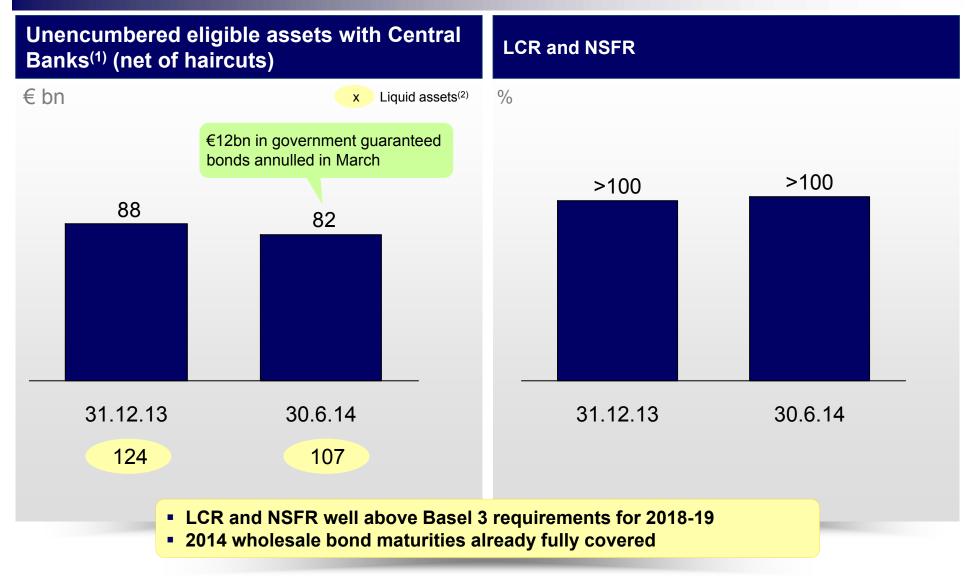


(1) Sample: Barclays, BBVA, BNP Paribas, BPCE, Credit Suisse, Deutsche Bank, Nordea, Santander, Société Générale and UBS (data as of 30.6.14); Commerzbank, Crédit Agricole SA, ING and UniCredit (data as of 31.3.14); HSBC and Standard Chartered (data as of 31.12.13)

(2) Net Shareholders' Equity including Minorities, Net Income - net of dividends paid or to be paid - and excluding Goodwill and other Intangibles



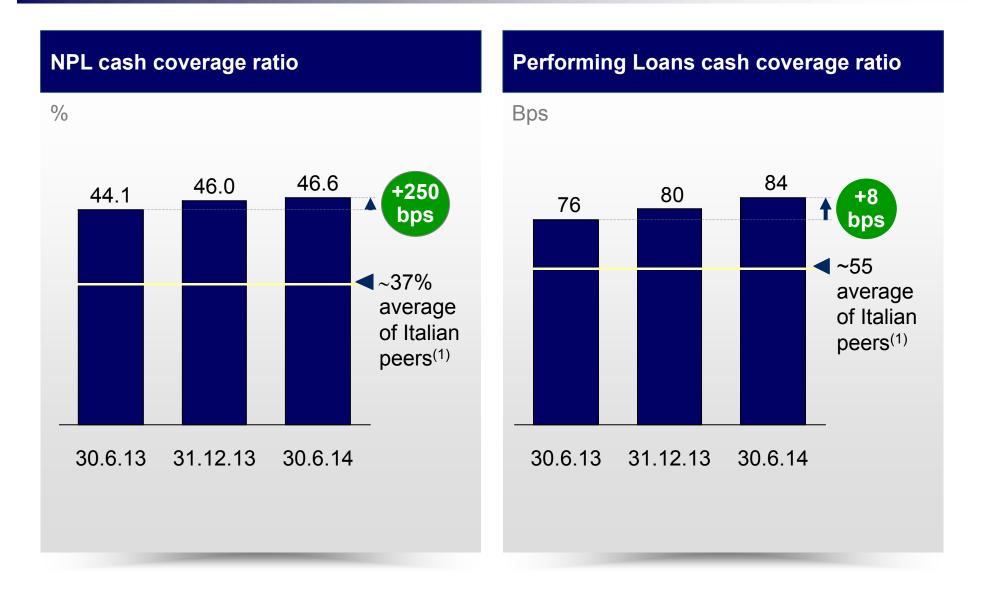
### **Strong Liquidity Position Confirmed**



(1) Eligible assets freely available, excluding assets used as collateral and including eligible assets received as collateral

(2) Stock of own-account eligible assets, including assets used as collateral and excluding eligible assets received as collateral

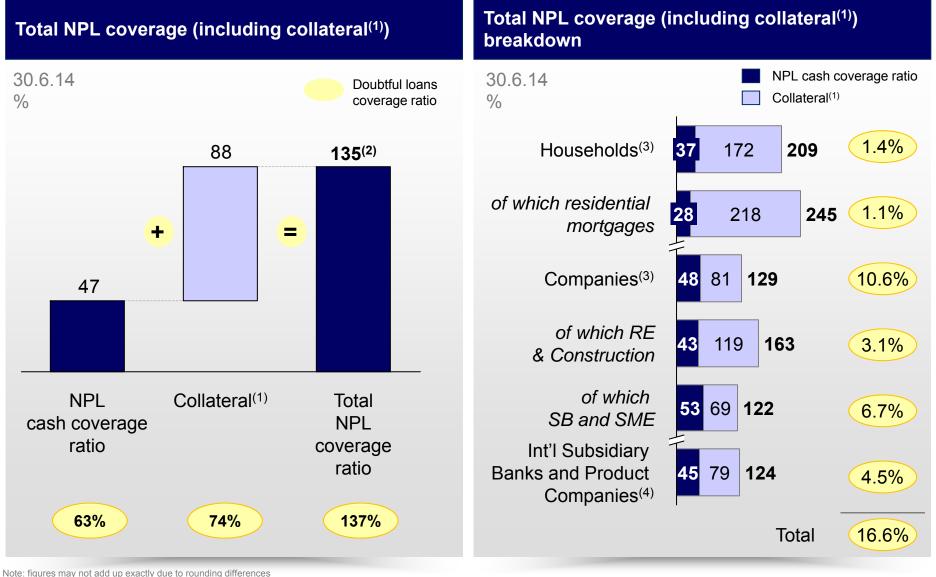
## Improved Cash Coverage Ratio for Both NPL and Performing Loans





#### **Even Stronger NPL Coverage When Collateral is** Considered

Incidence on Group Total Loans (gross values)



(1) Excluding personal guarantees

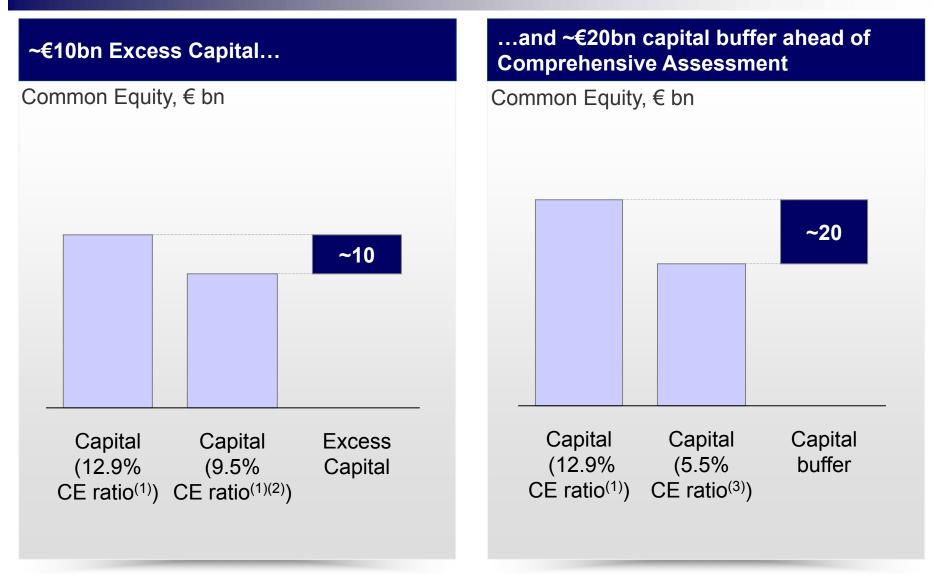
(2) 157% including personal guarantees

(3) Parent Bank and Italian Subsidiary Bank

(4) Industrial Credit, Leasing Factoring, Banca IMI, ISP Personal Finance

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#### **Very Well Positioned To Be a Comprehensive Assessment Winner**

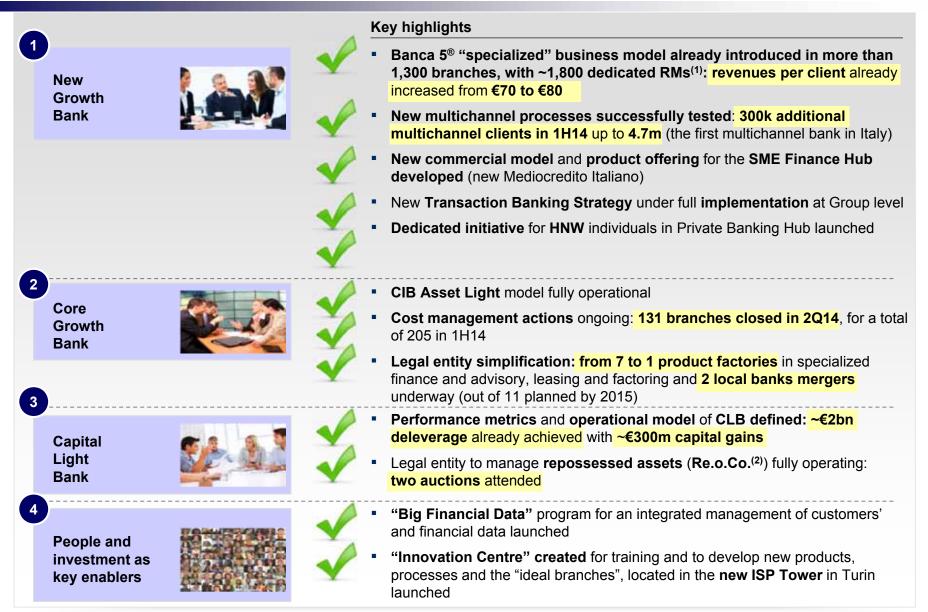


(1) Pro-forma fully loaded Basel 3

(2) Basel 3 compliance level for Global SIFI (4.5% minimum capital requirement + 2.5% conservation buffer + 2.5% current maximum SIFI buffer)

(3) Comprehensive Assessment threshold

#### **Several Business Plan Initiatives Being Implemented**



### Firmly on Track To Deliver on Our Business Plan Commitments...

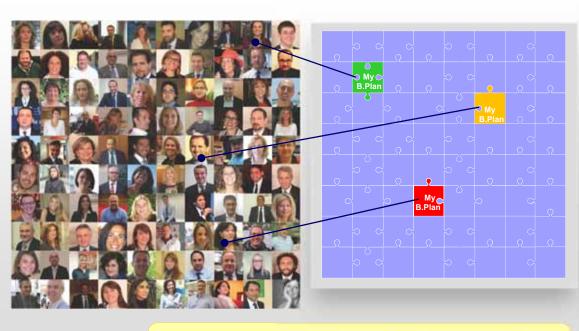
|                                        | Business Plan CAGR<br>13-17<br>% | <b>1H14 vs 1H13</b><br>% |
|----------------------------------------|----------------------------------|--------------------------|
| Operating income                       | +4.1%                            | +4.7%                    |
| Of which Net interest income           | +2.6%                            | +3.8%                    |
| Of which Net fee and commission income | +7.4%                            | +9.2%                    |
| Operating costs                        | +1.4%                            | +1.2%                    |
| Operating margin                       | +6.8%                            | +8.1%                    |
| Pre-tax income                         | +29.6%                           | +70.3%                   |

#### ... Thanks To the Contributions of All Our People

... is enabled by the full engagement of all our people...

#### Strong delivery on Group Business Plan targets...

|                                        | Business Plan<br>CAGR 13-17<br>% | 1H14 vs 1H13<br>% |
|----------------------------------------|----------------------------------|-------------------|
| Operating<br>income                    | +4.1%                            | +4.7%             |
| Of which Net<br>Interest income        | +2.6%                            | +3.8%             |
| Of which Net fee and commission income | +7.4%                            | +9.2%             |
| Operating<br>costs                     | +1.4%                            | +1.2%             |
| Operating<br>margin                    | +6.8%                            | +8.1%             |
| Pre-tax<br>Income                      | +29.6%                           | +70.3%            |



...and a Business Plan for each individual to deliver

#### H1: High Quality Earnings Delivered in a Very Good Semester...

- Strong improvement in profitability despite the impact of a one-off tax charge in Q2
- High quality earnings delivered
- Growing Net interest income, confirming 2014 positive trend
- Best Net fees and commissions income since 2007
- Further improvement in already best-in-class Cost/Income ratio
- Reduction in provisions coupled with lower NPL inflow
- Best-in-class capital position and leverage with a solid balance sheet further strengthened, even after pro quota dividends of €500m
- Very well positioned to be a Comprehensive Assessment winner

...firmly on track to deliver on our 2014-17 Business Plan commitments



# **1H14 Results**

### **Detailed Information**



August 1, 2014

|                                                        | 1H14 (€ m) | Δ vs 1H13 |
|--------------------------------------------------------|------------|-----------|
| Operating income                                       | 8,565      | +4.7%     |
| Operating costs                                        | (4,131)    | +1.2%     |
| Cost/Income                                            | 48.2%      | (1.7pp)   |
| Operating margin                                       | 4,434      | +8.1%     |
| Pre-tax income                                         | 2,173      | +70.3%    |
| Net income                                             | 720        | +70.6%    |
| Net income excluding one-off tax charge <sup>(1)</sup> | 1,159      | +174.6%   |

(1) Tax rate increase from 12% to 26% on the gain booked in 4Q13 for the Bank of Italy stake

#### **Key Balance Sheet Figures**

|                                                                            | 30.6.14 (€ m) | Δ vs 31.12.13 (%)            |
|----------------------------------------------------------------------------|---------------|------------------------------|
| Loans to Customers                                                         | 332,211       | (3.4) (2.1%) excluding Repos |
| Customer Financial Assets <sup>(1)</sup>                                   | 825,521       | +2.8                         |
| of which Direct Deposits from<br>Banking Business                          | 375,775       | +1.0                         |
| of which Direct Deposits from Insurance<br>Business and Technical Reserves | 104,695       | +12.0                        |
| of which Indirect Customer Deposits                                        | 448,694       | +4.3                         |
| - Assets under Management                                                  | 280,200       | +8.4                         |
| - Assets under Administration                                              | 168,494       | (1.9)                        |
| RWA                                                                        | 276,238       | (2.6)(*)                     |

(1) Net of duplications between Direct Deposits and Indirect Customer Deposits
 (\*) Calculated on pro-forma data as of 31.12.13 (€283.5bn)

**Detailed Consolidated P&L Results** 

Liquidity, Funding and Capital Base

**Asset Quality** 

**Divisional Results and Other Information** 

#### H1 vs H1: Strong Increase in Operating Margin, Pre-tax Income and **Net Income**

#### €m

|                                                                 | 1H13     | 1H14    | Δ%     |                                                        |
|-----------------------------------------------------------------|----------|---------|--------|--------------------------------------------------------|
|                                                                 | Restated |         |        |                                                        |
| Net interest income                                             | 4,052    | 4,204   | 3.8    |                                                        |
| Dividends and P/L on investments carried at equity              | (41)     | 11      | n.m.   |                                                        |
| Net fee and commission income                                   | 3,033    | 3,311   | 9.2    |                                                        |
| Profits (Losses) on trading                                     | 690      | 560     | (18.8) |                                                        |
| Income from insurance business                                  | 445      | 499     | 12.1   |                                                        |
| Other operating income                                          | 3        | (20)    | n.m.   | +6.8% excluding                                        |
| Operating income                                                | 8,182    | 8,565   | 4.7    | Profits on trading                                     |
| Personnel expenses                                              | (2,409)  | (2,488) | 3.3    |                                                        |
| Other administrative expenses                                   | (1,340)  | (1,316) | (1.8)  |                                                        |
| Adjustments to property, equipment and intangible assets        | (332)    | (327)   | (1.5)  |                                                        |
| Operating costs                                                 | (4,081)  | (4,131) | 1.2    |                                                        |
| Operating margin                                                | 4,101    | 4,434   | 8.1    | +13.6% excluding<br>Profits on trading                 |
| Net provisions for risks and charges                            | (64)     | (236)   | 268.8  |                                                        |
| Net adjustments to loans                                        | (2,548)  | (2,256) | (11.5) |                                                        |
| Net impairment losses on assets                                 | (215)    | (79)    | (63.3) |                                                        |
| Profits (Losses) on HTM and on other investments                | 2        | 310     | n.m.   |                                                        |
| Income before tax from continuing operations                    | 1,276    | 2,173   | 70.3   |                                                        |
| Taxes on income from continuing operations                      | (635)    | (1,276) | 100.9  |                                                        |
| Charges (net of tax) for integration and exit incentives        | (33)     | (20)    | (39.4) |                                                        |
| Effect of purchase cost allocation (net of tax)                 | (147)    | (99)    | (32.7) |                                                        |
| Impairment (net of tax) of goodwill and other intangible assets | 0        | 0       | n.m.   | €1,159m excluding                                      |
| Income (Loss) after tax from discontinued operations            | (24)     | (22)    | (8.3)  | the one-off impact                                     |
| Minority interests                                              | (15)     | (36)    | 140.0  | from the higher tax                                    |
| Net income                                                      | 422      | 720     | 70.6   | rate on the Bank of<br>Italy stake gain <sup>(1)</sup> |

Note: figures may not add up exactly due to rounding differences. 2013 data has been restated to include Pravex-Bank in the discontinued operations following the sale agreement signed in January 2014 (1) Gain booked in 4Q13

### **Q2 vs Q1**: Strong Increase in Revenues, Operating Margin and Pre-tax Income

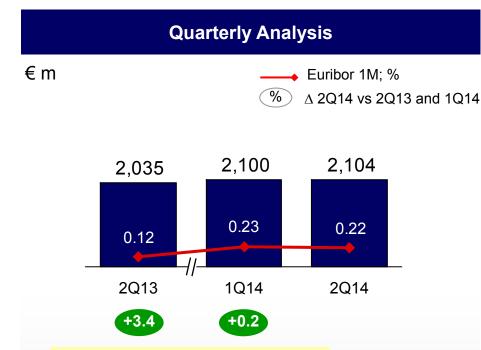
|                                                                 | 1Q14    | 2Q14    | Δ%     |
|-----------------------------------------------------------------|---------|---------|--------|
| Net interest income                                             | 2,100   | 2,104   | 0.2    |
| Dividends and P/L on investments carried at equity              | 30      | (19)    | n.m.   |
| Net fee and commission income                                   | 1,584   | 1,727   | 9.0    |
| Profits (Losses) on trading                                     | 151     | 409     | 170.9  |
| Income from insurance business                                  | 251     | 248     | (1.2)  |
| Other operating income (expenses)                               | (8)     | (12)    | 50.0   |
| Operating income                                                | 4,108   | 4,457   | 8.5    |
| Personnel expenses                                              | (1,273) | (1,215) | (4.6)  |
| Other administrative expenses                                   | (650)   | (666)   | 2.5    |
| Adjustments to property, equipment and intangible assets        | (163)   | (164)   | 0.6    |
| Operating costs                                                 | (2,086) | (2,045) | (2.0)  |
| Operating margin                                                | 2,022   | 2,412   | 19.3   |
| Net provisions for risks and charges                            | (55)    | (181)   | 229.1  |
| Net adjustments to loans                                        | (1,077) | (1,179) | 9.5    |
| Net impairment losses on other assets                           | (12)    | (67)    | 458.3  |
| Profits (Losses) on HTM and on other investments                | 75      | 235     | 213.3  |
| Income before tax from continuing operations                    | 953     | 1,220   | 28.0   |
| Taxes on income from continuing operations                      | (364)   | (912)   | 150.5  |
| Charges (net of tax) for integration and exit incentives        | (7)     | (13)    | 85.7   |
| Effect of purchase cost allocation (net of tax)                 | (46)    | (53)    | 15.2   |
| Impairment (net of tax) of goodwill and other intangible assets | 0       | 0       | n.m.   |
| Income (Loss) after tax from discontinued operations            | (13)    | (9)     | (30.8) |
| Minority interests                                              | (20)    | (16)    | (20.0  |
| Net income                                                      | 503     | 217     | (56.9) |

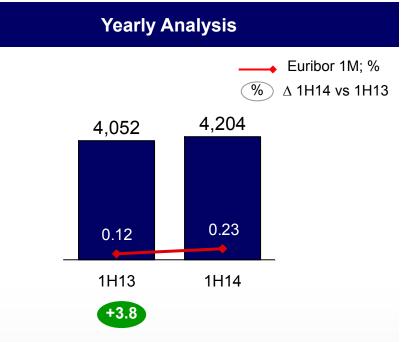
€656m excluding the one-off impact from the higher tax rate on the Bank of Italy stake gain<sup>(1)</sup>

€m

#### **Net Interest Income: Picking Up Despite Low Market Rates**

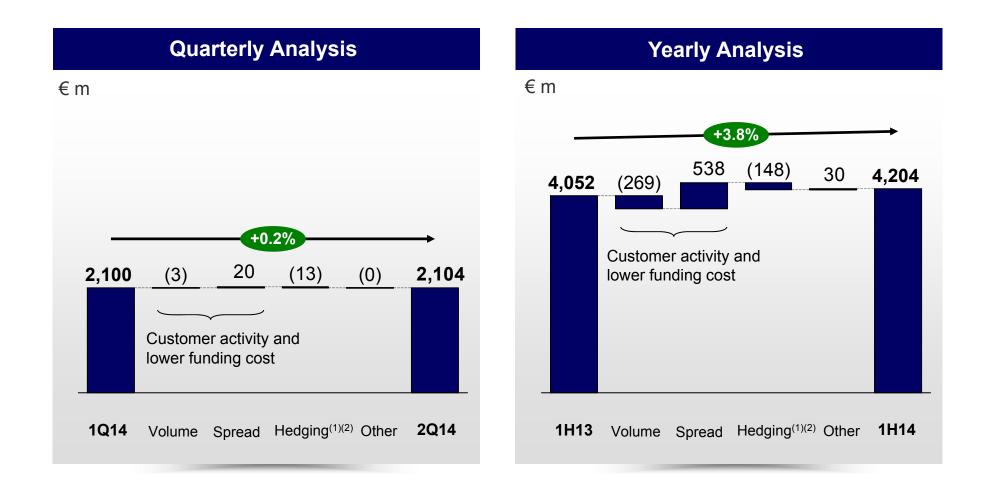
€m





- 2Q14 is the best of the past six quarters
- Slight increase vs 1Q14 mainly due to lower funding cost, which more than offset the lower contribution from core deposit hedging and selective deleveraging
- Stable Direct deposits from banking business vs 1Q14 versus a 1.3% decrease in average Performing loans to customers
- Increase due to lower funding cost and loan re-pricing, which more than offset the impact of selective deleveraging and the lower contribution from core deposits hedging
- 7.7% decrease in average Performing loans to customers, mainly due to Hungary, Large and International Corporate, Financial Institutions, SME and Small Business customers

#### Net Interest Income: Positive Performance Due To Customer Activity and Lower Funding Cost



Note: figures may not add up exactly due to rounding differences (1) €411m benefit from hedging in 1H14, of which ~€200m in 2Q14 (2) Core deposits

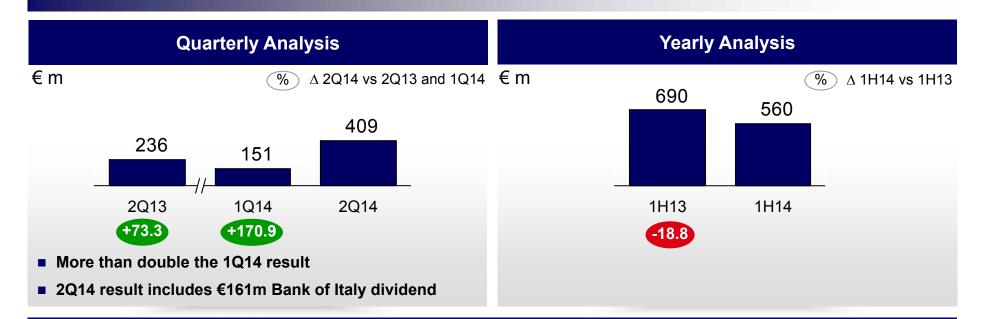
#### **Net Fee and Commission Income: Strong Increase Confirmed**

| Quarterly Analysis |              |              |                                 |      | Yearly Analysis |                     |  |
|--------------------|--------------|--------------|---------------------------------|------|-----------------|---------------------|--|
| €m                 | 1,571        | %            | ∆ 2Q14 vs 2Q13 and 1Q1<br>1,727 | 4 €m | 3,033           | <ul> <li></li></ul> |  |
|                    | 2Q13<br>+9.9 | 1Q14<br>+9.0 | 2Q14                            |      | 1H13<br>+9.2    | 1H14                |  |

- 2Q14 is the best quarter since 2007
- Strong growth in Commissions from Management, dealing and consultancy activities vs 1Q14 (+12.2%; +€100m) mainly due to AuM and insurance products
- Solid increase in commissions from Commercial banking activities vs 1Q14 (+7.6%; +€42m)
- €10.3bn increase in AuM stock in 2Q14

- 1H14 is the best semester since 2007
- 4.8% (+€52m) growth in commissions from Commercial banking activities largely due to Collection and payment services
- Strong increase in commissions from Management, dealing and consultancy activities (+20.6%; +€298m) owing mainly to AuM and insurance products
- €37.1bn increase in AuM stock vs 1H13

## **Profits on Trading: Strong Quarterly Increase with Positive Contributions from All Activities**



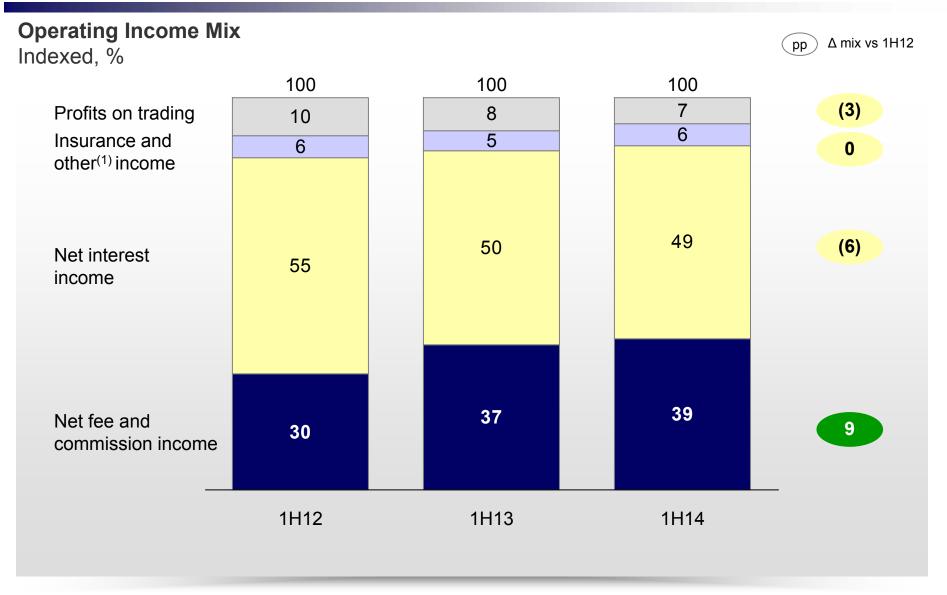
#### **Contributions by Activities**

|                                        | 2Q13 | 1Q14 | 2Q14               | 1H13 | 1H14               |
|----------------------------------------|------|------|--------------------|------|--------------------|
| Customers                              | 87   | 62   | 84                 | 171  | 146                |
| Capital markets & Financial assets AFS | 5    | 42   | 41                 | 156  | 83                 |
| Proprietary Trading and Treasury       | 106  | 37   | 268 <sup>(1)</sup> | 295  | 305 <sup>(1)</sup> |
| Structured credit products             | 37   | 10   | 15                 | 67   | 25                 |

Note: figures may not add up exactly due to rounding differences

(1) Of which €161m Bank of Italy dividend

## **Improved Operating Income Mix**



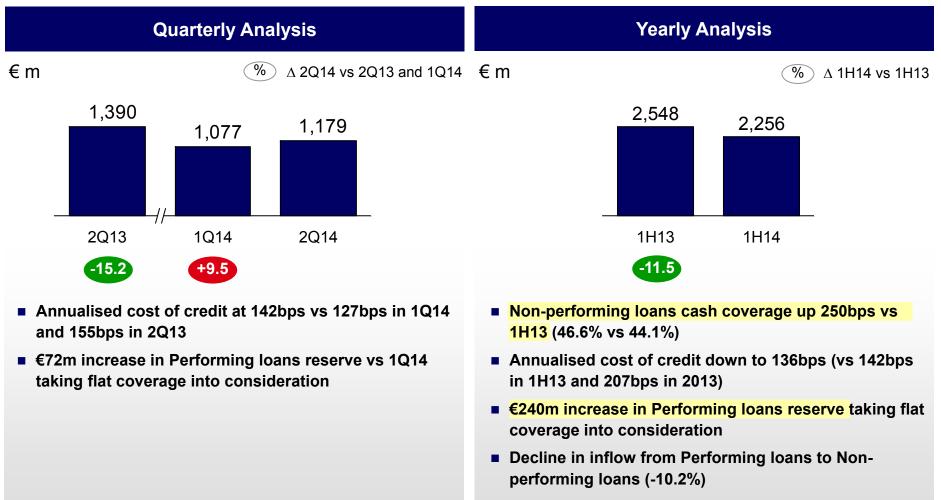
Note: figures may not add up exactly due to rounding differences

(1) Insurance income, dividends and other operating income (expenses)

## **Operating Costs: Cost/Income Down to 48.2% vs 49.9% in 1H13**

|                                                                    | rterly Analysis             |       |             |              | Yearly A                       | nalys   | sis          |             |
|--------------------------------------------------------------------|-----------------------------|-------|-------------|--------------|--------------------------------|---------|--------------|-------------|
| $\%$ $\Delta$ 2Q14 vs 2Q13 and                                     | d 1Q14                      |       | 🤲 Δ         | 1H14 vs      | 1H13                           |         |              |             |
| Operating Costs                                                    | Personnel Expense           | es    |             | Operating    | Costs                          | F       | Personnel E  | xpenses     |
| €m                                                                 | €m                          |       | €m          |              |                                | €m      |              |             |
| 1,998 2,086 2                                                      | 2,045                       | 1,215 |             | 4,081        | 4,131                          |         | 2,409        | 2,488       |
| 2Q13 1Q14 2<br>+2.4 -2.0                                           | 2Q14 2Q13 1Q14<br>+5.7 -4.6 | 2Q14  | _           | 1H13<br>+1.2 | 1H14                           |         | 1H13<br>+3.3 | 1H14        |
| Other Administrative Exp                                           | enses Adjustments           |       | Other A     | dministrat   | ive Expenses                   |         | Adjustm      | ents        |
| €m                                                                 | €m                          |       | €m          |              |                                | €m      |              |             |
| 682 650 6                                                          | 666                         | 164   |             | 1,340        | 1,316                          |         | 332          | 327         |
| 2Q13 1Q14 20                                                       | Q14 2Q13 1Q14               | 2Q14  |             | 1H13         | 1H14                           |         | 1H13         | 1H14        |
| -2.3 +2.5                                                          | -1.8 +0.6                   |       |             | -1.8         |                                |         | -1.5         |             |
| Operating costs do                                                 | wn 2.0% vs 1Q14             |       | St          | table Op     | erating costs                  | taking  | inflation i  | nto account |
| <ul> <li>Personnel expenses</li> <li>~170 headcount red</li> </ul> |                             |       | fa          | actored in   | incentives to<br>nto Personnel | expen   | ses          | Iready      |
|                                                                    |                             |       | <b>■</b> ~′ | 1,000 yea    | arly headcoun                  | t reduc | tion         |             |

### Net Adjustments to Loans: Provisioning Down and Coverage Up Significantly on a Yearly Basis



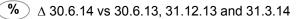
1H14 is the lowest semester since 2H11 for inflow of new NPL from Performing Loans **Detailed Consolidated P&L Results** 

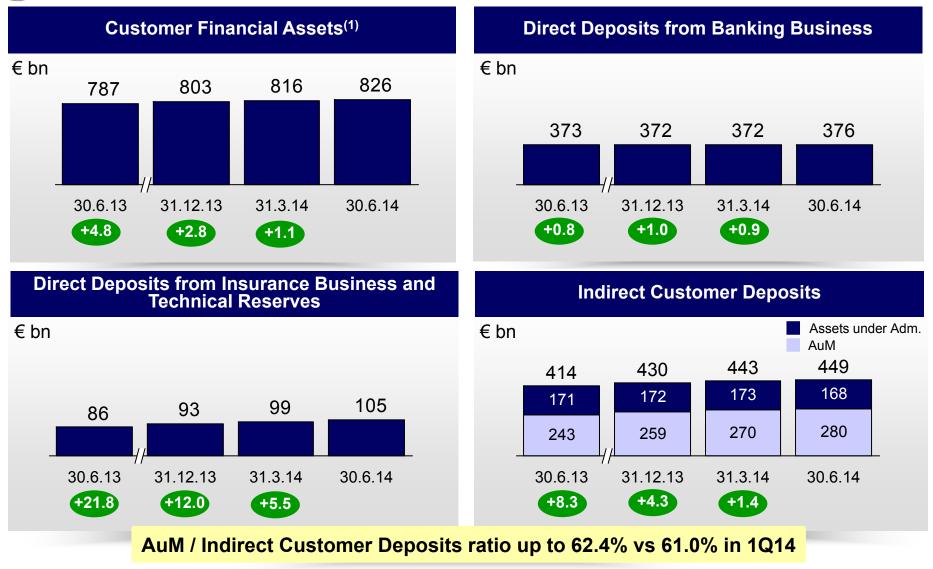
Liquidity, Funding and Capital Base

**Asset Quality** 

**Divisional Results and Other Information** 

## **Growth in Customer Financial Assets**



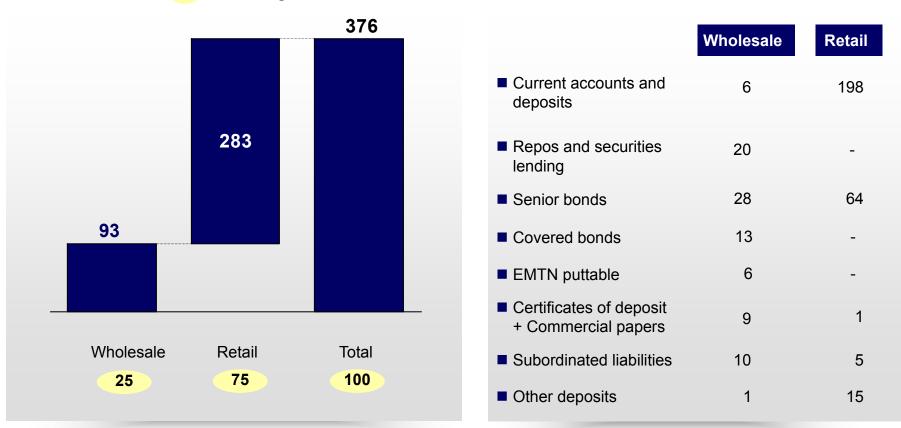


Note: figures may not add up exactly due to rounding differences (1) Net of duplications between Direct Deposits and Indirect Customer Deposits

## **Stable and Reliable Source of Funding from Retail Branch Network**

#### **Breakdown of Direct Deposits from Banking Business**

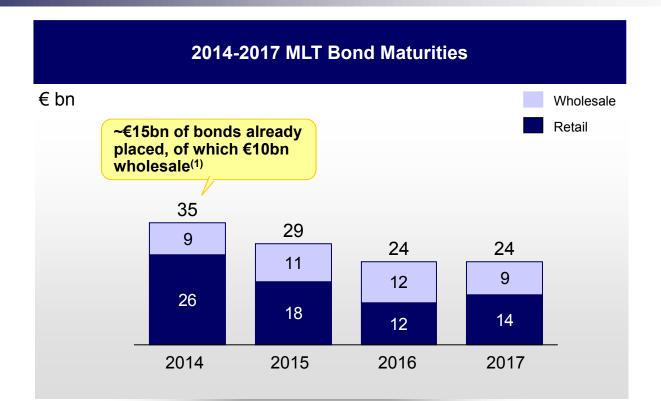
€ bn as of 30.6.14; % Percentage of Total



### Retail funding represents 75% of Direct deposits from banking business

Note: figures may not add up exactly due to rounding differences

### Strong Funding Capability: 2014 Wholesale Bond Maturities Already Entirely Covered



- Switch from retail bonds to Time Deposits: ~€8bn 18/24-month Time Deposit placements in 1H14
- In 2013 €31bn of bonds placed, of which €13bn wholesale

Note: figures may not add up exactly due to rounding differences (1) Data as of 30.6.14

## Strong Funding Capability: Broad and Continued Access to International Markets

#### 2013

■ €5.15bn of eurobonds, €1.75bn of covered bonds and \$4.75bn of US bonds placed on the international markets (~85% demand from foreign investors; target exceeded by more than 130%):

#### □ January:

- \$3.5bn 3y and 5y senior dual tranche bond issue on the US market, the largest public issue by a European financial issuer on the US\$ market since January 2011
- €1bn 12y benchmark covered bonds backed by residential and commercial mortgages, the longest maturity bond issued by a Southern European bank since February 2011
- €750m 2.5y eurobond senior unsecured issue
- □ April: €250m 2.5y eurobond senior unsecured issue (2nd tranche of the €750m January issue)
- September:
  - €650m 18m senior unsecured benchmark eurobond
  - €750m 5y benchmark covered bonds backed by residential and commercial mortgages (priced at BTP-125bps, the tightest spread ever achieved by an Italian issuer)
- October:
  - €1bn 10y eurobond, the first senior unsecured benchmark issue from a eurozone "peripheral" bank since March 2010
  - \$1.25bn 5y senior bond issue on the US market
- □ November: €1bn 5y senior unsecured benchmark eurobond
- □ December: €1.5bn 2y senior unsecured benchmark eurobond

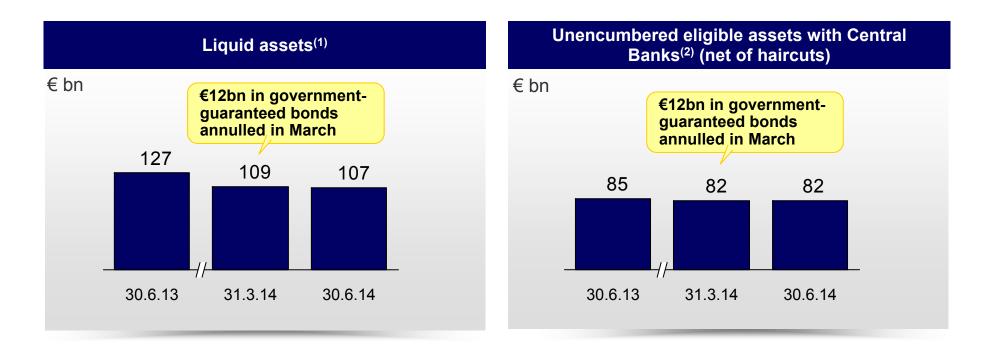
#### 2014

■ €2.75bn of eurobonds, €1.25bn of covered bonds, \$4.5bn of US bonds (of which \$2bn subordinated Tier 2) and CNY 650m bonds placed on the international markets (~80% demand from foreign investors; target exceeded by 135%):

□ January:

- \$2.5bn 3y and 10y senior dual tranche bond issue on the US market
- €750m 8y senior unsecured benchmark eurobond
- €1.25bn 12y benchmark covered bonds backed by residential and commercial mortgages
- □ February: CNY 650m (~€80m) 5y senior unsecured bond issue, the first medium-long term Renminbi denominated issue by an Italian bank
- □ April: €1bn 5y senior unsecured benchmark eurobond
- **June:** 
  - €1bn 7y senior unsecured benchmark eurobond
  - \$2bn 10y subordinated Tier 2 benchmark bond issue on the US market

# High Liquidity: LCR and NSFR Well Above Basel 3 Requirements for 2018-2019



LTRO fully paid back in 2013 (€12bn in Q2 and €24bn in Q4)

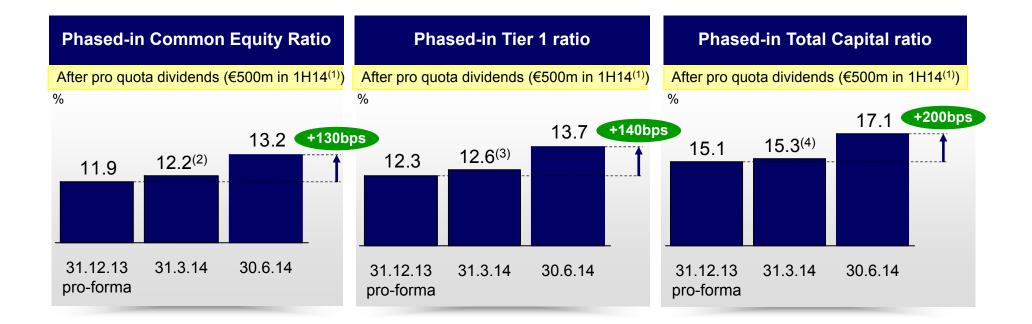
Loan to Deposit ratio<sup>(3)</sup> down to 88.4% (-4.0pp vs 31.12.13 and -2.6pp vs 31.3.14)

<sup>(1)</sup> Stock of own-account eligible assets, including assets used as collateral and excluding eligible assets received as collateral

<sup>(2)</sup> Eligible assets freely available, excluding assets used as collateral and including eligible assets received as collateral

<sup>(3)</sup> Loans to Customers/Direct Deposits from Banking Business

## **Further Strengthening of a Solid Capital Base**

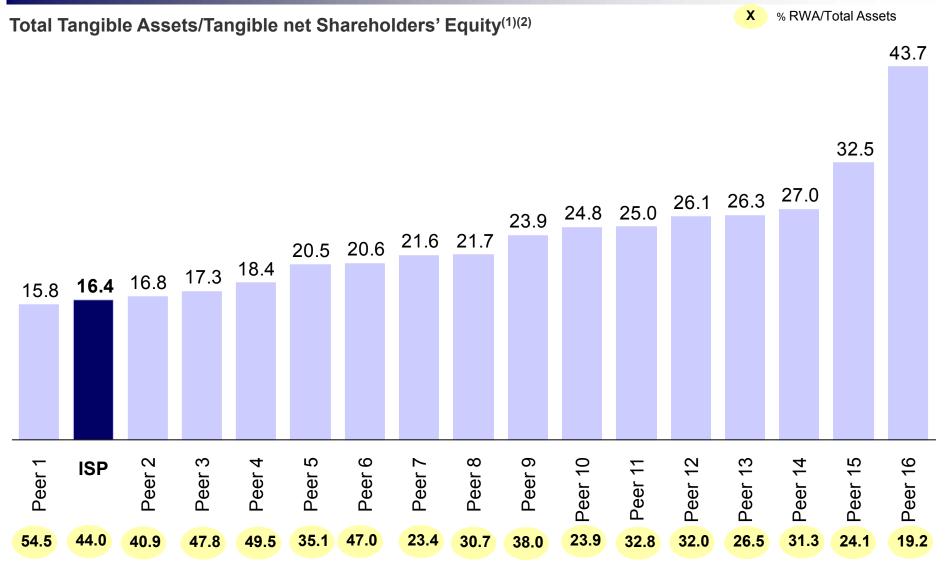


#### 12.9% pro-forma fully loaded Common Equity ratio<sup>(5)</sup>

Note: figures may not add up exactly due to rounding differences

- (1) Ratio after pro quota dividends (€500m in 1H14 assuming the half-year quota of €1,000m cash dividends envisaged in the Business Plan 2014-17 to be paid in 2015 for 2014)
- (2) 12.1% not considering 1Q14 Net income after pro quota dividends of €250m
- (3) 12.5% not considering 1Q14 Net income after pro quota dividends of €250m
- (4) 15.3% not considering 1Q14 Net income after pro quota dividends of €250m
- (5) Pro-forma fully loaded Basel 3 (30.6.14 financial statements considering the total absorption of DTA related to goodwill realignment and the expected absorption by 2019 of DTA on losses carried forward); including estimated benefits from the Danish Compromise (7bps)

## **Deliberate Low Leverage Strategy**



(1) Sample: Barclays, BBVA, BNP Paribas, BPCE, Credit Suisse, Deutsche Bank, Nordea, Santander, Société Générale and UBS (data as of 30.6.14); Commerzbank, Crédit Agricole SA, ING and UniCredit (data as of 31.3.14); HSBC and Standard Chartered (data as of 31.12.13)

(2) Net Shareholders' Equity including Minorities, Net Income – net of dividends paid or to be paid – and excluding Goodwill and other Intangibles

INTESA SINDAOLO

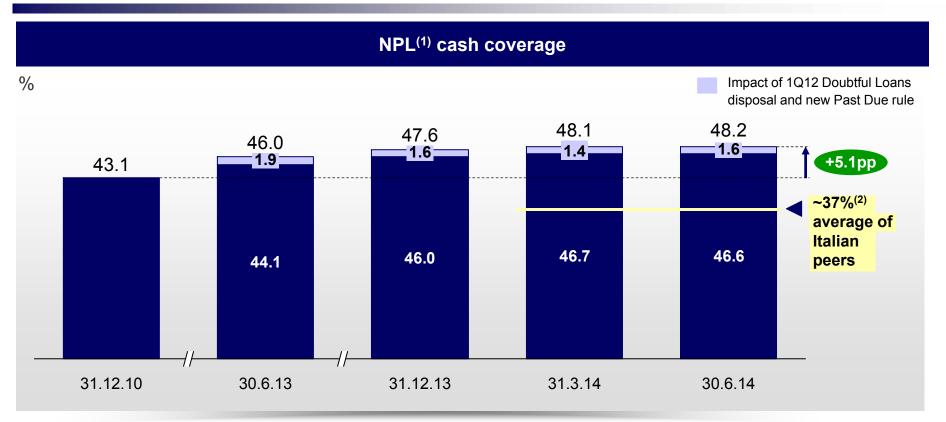
**Detailed Consolidated P&L Results** 

Liquidity, Funding and Capital Base

Asset Quality

**Divisional Results and Other Information** 

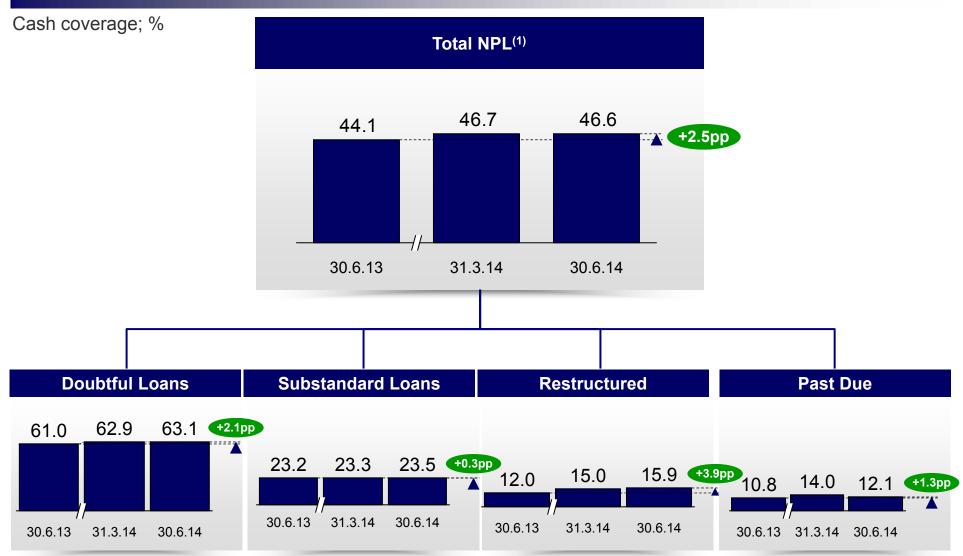
## Non-performing Loans: Sizeable Cash Coverage



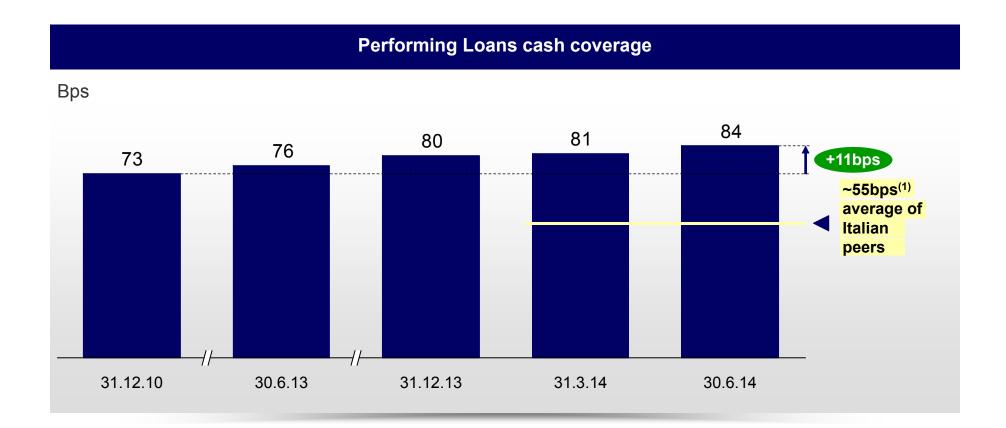
#### Doubtful Loans recovery rate<sup>(3)</sup> at 138% in the period 2009 - 30.6.14

- (1) Doubtful Loans (sofferenze), Substandard Loans (incagli), Restructured (ristrutturati) and Past Due (scaduti e sconfinanti; 90 days since 2012 vs 180 days up until 31.12.11)
- (2) Sample: BPOP, MPS, UBI and UniCredit (data as of 31.3.14)
- (3) Repayment on Doubtful Loans/Net book value

### Non-performing Loans: Strong Increase in Cash Coverage on a Yearly Basis



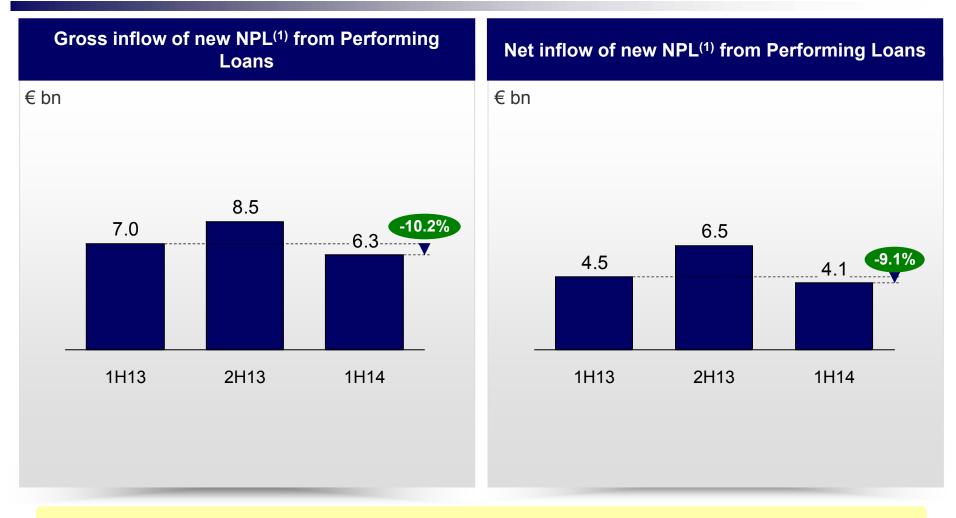
## Performing Loans: Robust and Further Increased Cash Coverage



€116m increase in 1H14 taking flat coverage into consideration, of which €72m in 2Q14

(1) Sample: BPOP, MPS, UBI and UniCredit (data as of 31.3.14)

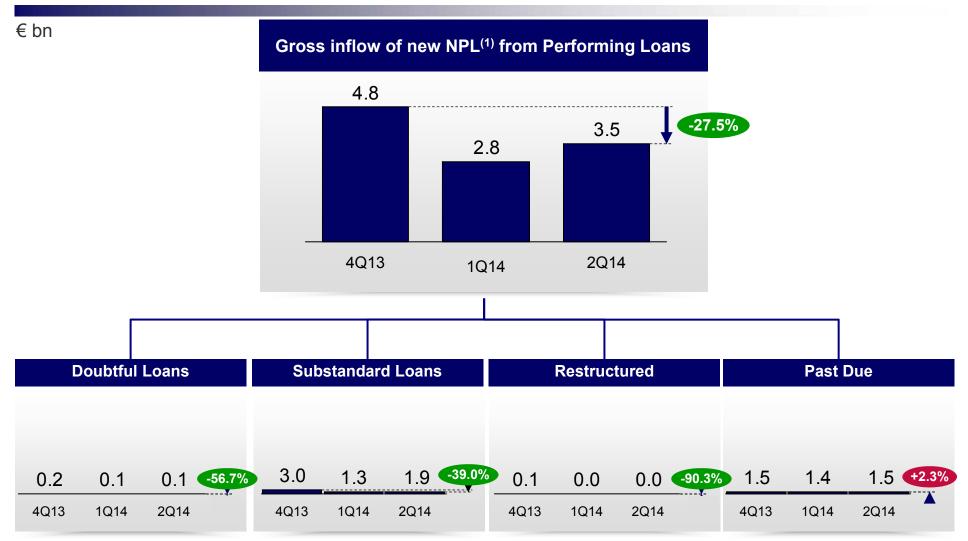
## Non-performing Loans: Decline in Inflow from Performing Loans



1H14 is the lowest semester since 2H11 for inflow of new NPL from Performing Loans



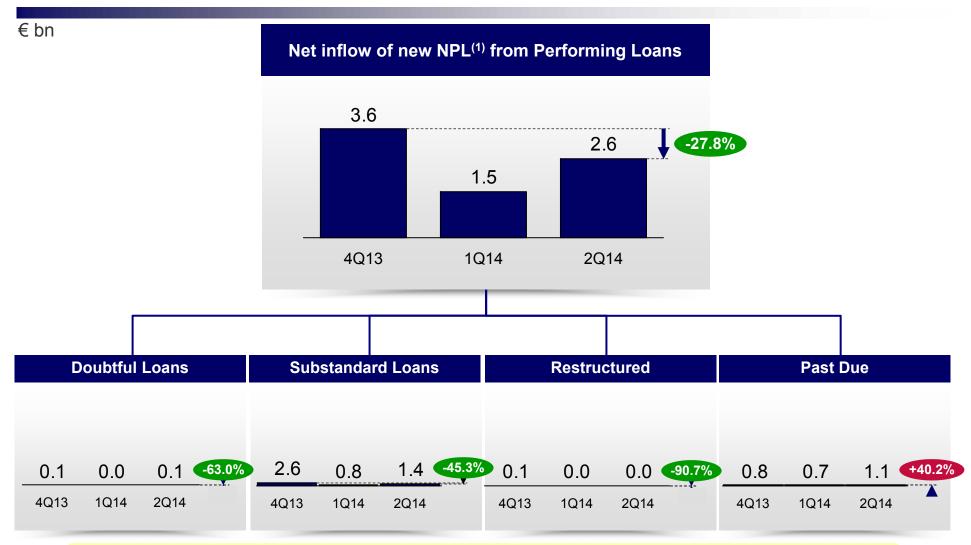
# Non-performing Loans: Quarterly Gross Inflow from Performing Loans



#### Increase in inflow for both NPL and Substandard loans vs 1Q14 largely due to two names

Note: figures may not add up exactly due to rounding differences

## Non-performing Loans: Quarterly Net Inflow from Performing Loans



#### Increase in inflow for both NPL and Substandard loans vs 1Q14 largely due to two names

Note: figures may not add up exactly due to rounding differences

## New Doubtful Loans: Gross Inflow Down vs 1Q14 and Nearly Halved vs 4Q13

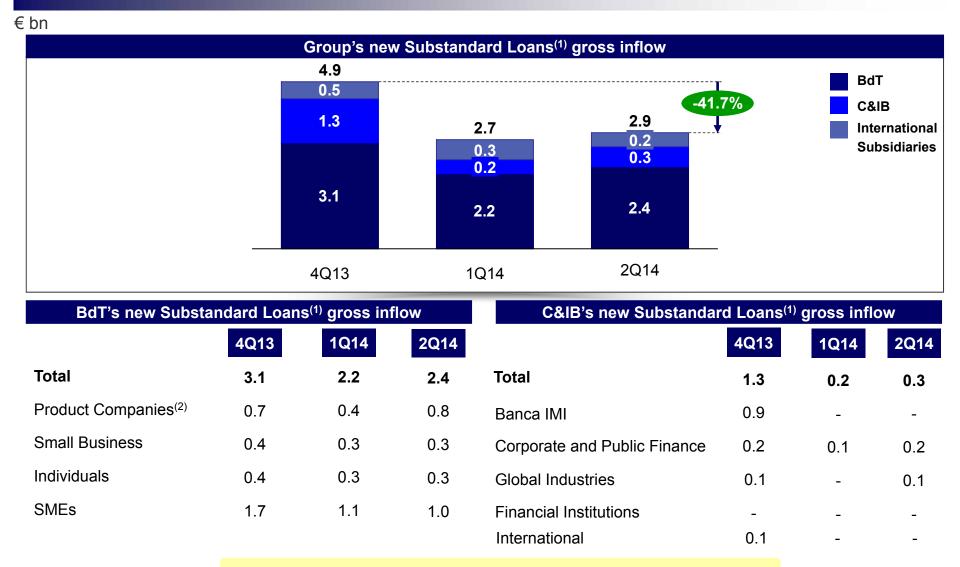
#### € bn Group's new Doubtful Loans<sup>(1)</sup> gross inflow 2.7 BdT 0.3 C&IB 0.2 -48.6% International 1.5 Subsidiaries 0.2 1.4 0.1 0.3 2.2 1.2 1.1 4Q13 2Q14 1Q14

| BdT's new Doub                   | otful Loans <sup>(1</sup> | <sup>)</sup> gross inflo | w    |
|----------------------------------|---------------------------|--------------------------|------|
|                                  | 4Q13                      | 1Q14                     | 2Q14 |
| Total                            | 2.2                       | 1.2                      | 1.1  |
| Product Companies <sup>(2)</sup> | 0.5                       | 0.4                      | 0.2  |
| Small Business                   | 0.2                       | 0.2                      | 0.2  |
| Individuals                      | 0.1                       | 0.1                      | 0.1  |
| SMEs                             | 1.3                       | 0.5                      | 0.5  |

| C&IB's new Doubtfu           | Loans <sup>(1)</sup> | gross inflow |      |
|------------------------------|----------------------|--------------|------|
|                              | 4Q13                 | 1Q14         | 2Q14 |
| Total                        | 0.2                  | 0.1          | -    |
| Banca IMI                    | 0.1                  | -            | -    |
| Corporate and Public Finance | -                    | -            | -    |
| Global Industries            | 0.1                  | -            | -    |
| Financial Institutions       | -                    | -            | -    |
| International                | -                    | 0.1          | -    |

Note: figures may not add up exactly due to rounding differences (1) Sofferenze (2) Industrial credit, Leasing and Factoring

## **New Substandard Loans: Gross Inflow Nearly Halved vs 4Q13**



#### Increase vs 1Q14 due to two names

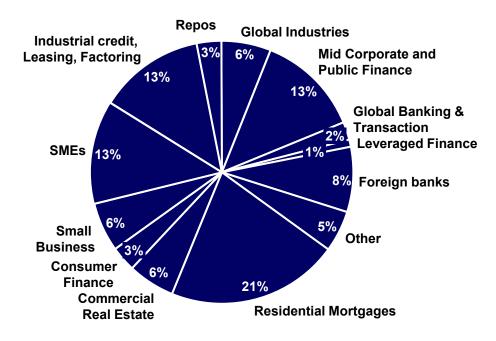
### Non-performing Loans: Breakdown by Category

|                                 | Gross N          | PL                  |                     |
|---------------------------------|------------------|---------------------|---------------------|
| €m                              |                  |                     |                     |
|                                 | 31.12.13         | 31.3.14             | 30.6.14             |
| Total                           | 57,342           | 58,414              | 60,287              |
| Past Due<br>- of which 90-180 d | 2,232<br>ays 817 | 1,779<br><i>611</i> | 1,957<br><i>913</i> |
| Restructured                    | 2,728            | 2,869               | 2,962               |
| Substandard <sup>(1)</sup>      | 17,979           | 18,262              | 19,044              |
| Doubtful <sup>(2)</sup>         | 34,403           | 35,504              | 36,324              |
|                                 |                  |                     |                     |

### 2Q14 increase in Substandard loans largely due to two names

## Loans to Customers: Well-Diversified Portfolio

#### Breakdown by business area (Data as of 30.6.14)



#### Low risk profile of residential mortgage portfolio

- □ Instalment/available income ratio at 37%
- □ Average Loan-to-Value equal to 53%
- □ Original average maturity equal to ~22 years
- □ Residual average life equal to ~18 years

#### Breakdown by economic business sectors

|                                                      | 31.3.14 | 30.6.14 |
|------------------------------------------------------|---------|---------|
| oans of the Italian banks and companies of the Group |         |         |
| Households                                           | 25.0%   | 25.5%   |
| Public Administration                                | 4.4%    |         |
| Financial companies                                  | 4.7%    |         |
| Non-financial companies<br>of which:                 | 47.6%   | 47.9%   |
| HOLDING AND OTHER                                    | 8.8%    | 8.8%    |
| CONSTRUCTION AND MATERIALS FOR CONSTR.               | 6.9%    | 6.9%    |
| DISTRIBUTION                                         | 6.2%    | 6.6%    |
| SERVICES                                             | 6.0%    | 6.0%    |
| UTILITIES                                            | 2.9%    | 2.9%    |
| TRANSPORT                                            | 2.6%    | 2.6%    |
| METALS AND METAL PRODUCTS                            | 2.4%    | 2.5%    |
| AGRICULTURE                                          | 1.9%    | 1.9%    |
| FOOD AND DRINK                                       | 1.7%    | 1.7%    |
| MECHANICAL                                           | 1.6%    | 1.6%    |
| FASHION                                              | 1.3%    | 1.3%    |
| INTERMEDIATE INDUSTRIAL PRODUCTS                     | 1.2%    | 1.2%    |
| ELECTROTECHNICAL AND ELECTRONIC                      | 0.9%    | 0.9%    |
| BASE AND INTERMEDIATE CHEMICALS                      | 0.5%    | 0.5%    |
| PUBLISHING AND PRINTING                              | 0.5%    | 0.5%    |
| TRANSPORTATION MEANS                                 | 0.6%    | 0.5%    |
| ENERGY AND EXTRACTION                                | 0.4%    | 0.4%    |
| FURNITURE                                            | 0.3%    | 0.3%    |
| PHARMACEUTICAL                                       | 0.3%    | 0.3%    |
| OTHER CONSUMPTION GOODS                              | 0.2%    | 0.2%    |
| MASS CONSUMPTION GOODS                               | 0.1%    | 0.1%    |
| WHITE GOODS                                          | 0.1%    | 0.1%    |
| Rest of the world                                    | 5.9%    | 5.99    |
| oans of the foreign banks and companies of the Group | 8.5%    | 8.79    |
| oubtful Loans                                        | 3.9%    | 4.09    |
| OTAL                                                 | 100.0%  | 100.09  |

**Detailed Consolidated P&L Results** 

Liquidity, Funding and Capital Base

**Asset Quality** 

**Divisional Results and Other Information** 

## **Divisional Financial Highlights**

Data as of 30.6.14

|                                              | Banca dei<br>Territori | Eurizon<br>Capital | Corporate &<br>Investment<br>Banking | International<br>Subsidiary<br>Banks | Banca<br>Fideuram | Corporate<br>Centre /<br>Others <sup>(1)</sup> | Total |
|----------------------------------------------|------------------------|--------------------|--------------------------------------|--------------------------------------|-------------------|------------------------------------------------|-------|
| Operating Income (€ m)                       | 5,726                  | 236                | 1,799                                | 1,045                                | 496               | (737)                                          | 8,565 |
| Operating Margin (€ m)                       | 3,050                  | 174                | 1,384                                | 520                                  | 337               | (1,031)                                        | 4,434 |
| Net Income (€ m)                             | 749                    | 109                | 780                                  | 130                                  | 169               | (1,217)                                        | 720   |
| Cost/Income (%)                              | 46.7                   | 26.3               | 23.1                                 | 50.2                                 | 32.1              | n.m.                                           | 48.2  |
| RWA (€ bn)                                   | 105.4                  | 0.6                | 91.6                                 | 27.9                                 | 6.3               | 44.6                                           | 276.2 |
| Direct Deposits from Banking Business (€ bn) | 185.0                  | n.m.               | 103.4                                | 30.4                                 | 7.7               | 49.4                                           | 375.8 |
| Loans to Customers (€ bn)                    | 203.5                  | 0.2                | 90.6                                 | 26.6                                 | 4.4               | 6.9                                            | 332.2 |

€1,159m excluding the one-off impact from the higher tax rate on the Bank of Italy stake gain<sup>(2)</sup> recorded in the Corporate Centre

Note: figures may not add up exactly due to rounding differences. Figures take into account the change in scope of the Banca dei Territori Division and the Corporate and Investment Banking Division approved by the Management Board on May 21<sup>st</sup> 2013.

(1) Treasury Department, Central Structures and consolidation adjustments

(2) Gain booked in 4Q13

## Banca dei Territori: H1 vs H1

€m

|                                                                 | 1H13     | 1H14    | Δ%     |
|-----------------------------------------------------------------|----------|---------|--------|
|                                                                 | Restated |         |        |
| Net interest income                                             | 3,140    | 3,017   | (3.9   |
| Dividends and P/L on investments carried at equity              | 12       | 0       | (100.0 |
| Net fee and commission income                                   | 2,036    | 2,214   | 8.     |
| Profits (Losses) on trading                                     | 36       | 30      | (16.7  |
| Income from insurance business                                  | 399      | 444     | 11.    |
| Other operating income (expenses)                               | 25       | 21      | (16.   |
| Operating income                                                | 5,648    | 5,726   | 1.4    |
| Personnel expenses                                              | (1,524)  | (1,581) | 3.     |
| Other administrative expenses                                   | (1,123)  | (1,092) | (2.8   |
| Adjustments to property, equipment and intangible assets        | (5)      | (3)     | (40.   |
| Operating costs                                                 | (2,652)  | (2,676) | 0.9    |
| Operating margin                                                | 2,996    | 3,050   | 1.8    |
| Net provisions for risks and charges                            | (27)     | (28)    | 3.     |
| Net adjustments to loans                                        | (2,091)  | (1,738) | (16.9  |
| Net impairment losses on other assets                           | (2)      | (1)     | (50.   |
| Profits (Losses) on HTM and on other investments                | 0        | 0       | n.n    |
| Income before tax from continuing operations                    | 876      | 1,283   | 46.    |
| Taxes on income from continuing operations                      | (358)    | (482)   | 34.    |
| Charges (net of tax) for integration and exit incentives        | (24)     | (17)    | (29.2  |
| Effect of purchase cost allocation (net of tax)                 | (82)     | (35)    | (57.:  |
| Impairment (net of tax) of goodwill and other intangible assets | 0        | 0       | n.n    |
| Income (Loss) after tax from discontinued operations            | 0        | 0       | n.n    |
| Minority interests                                              | 0        | 0       | n.n    |
| Net income                                                      | 412      | 749     | 81.8   |

Note: figures may not add up exactly due to rounding differences. Figures take into account the change in scope of the Banca dei Territori Division and the Corporate and Investment Banking Division approved by the Management Board on May 21st 2013

## Banca dei Territori: Q2 vs Q1

€m

|                                                                 | 1Q14    | 2Q14    | Δ%    |
|-----------------------------------------------------------------|---------|---------|-------|
|                                                                 |         |         |       |
| Net interest income                                             | 1,521   | 1,496   | (1.6  |
| Dividends and P/L on investments carried at equity              | 0       | (0)     | n.m   |
| Net fee and commission income                                   | 1,089   | 1,125   | 3.2   |
| Profits (Losses) on trading                                     | 14      | 17      | 22.4  |
| Income from insurance business                                  | 227     | 217     | (4.3  |
| Other operating income (expenses)                               | 12      | 8       | (32.3 |
| Operating income                                                | 2,863   | 2,863   | (0.0) |
| Personnel expenses                                              | (806)   | (775)   | (3.8  |
| Other administrative expenses                                   | (550)   | (542)   | (1.5  |
| Adjustments to property, equipment and intangible assets        | (2)     | (2)     | (1.4  |
| Operating costs                                                 | (1,357) | (1,319) | (2.8) |
| Operating margin                                                | 1,506   | 1,544   | 2.5   |
| Net provisions for risks and charges                            | (9)     | (19)    | 110.9 |
| Net adjustments to loans                                        | (882)   | (856)   | (2.9  |
| Net impairment losses on other assets                           | (0)     | (1)     | n.m   |
| Profits (Losses) on HTM and on other investments                | 0       | (0)     | n.m   |
| Income before tax from continuing operations                    | 615     | 668     | 8.6   |
| Taxes on income from continuing operations                      | (232)   | (250)   | 7.4   |
| Charges (net of tax) for integration and exit incentives        | (5)     | (12)    | 121.2 |
| Effect of purchase cost allocation (net of tax)                 | (16)    | (19)    | 18.2  |
| Impairment (net of tax) of goodwill and other intangible assets | 0       | 0       | n.m   |
| Income (Loss) after tax from discontinued operations            | 0       | 0       | n.m   |
| Minority interests                                              | 0       | 0       | n.m   |
| Net income                                                      | 361     | 387     | 7.2   |

Note: figures may not add up exactly due to rounding differences. Figures take into account the change in scope of the Banca dei Territori Division and the Corporate and Investment Banking Division approved by the Management Board on May 21st 2013

## Eurizon Capital: H1 vs H1

€m

|                                                                 | 1H13 | 1H14 | Δ%     |
|-----------------------------------------------------------------|------|------|--------|
|                                                                 |      |      |        |
| Net interest income                                             | 1    | 1    | 0.0    |
| Dividends and P/L on investments carried at equity              | 8    | 7    | (12.5) |
| Net fee and commission income                                   | 154  | 222  | 44.2   |
| Profits (Losses) on trading                                     | 1    | 6    | 500.0  |
| Income from insurance business                                  | 0    | 0    | n.m.   |
| Other operating income (expenses)                               | 0    | 0    | n.m.   |
| Operating income                                                | 164  | 236  | 43.9   |
| Personnel expenses                                              | (23) | (28) | 21.7   |
| Other administrative expenses                                   | (28) | (34) | 21.4   |
| Adjustments to property, equipment and intangible assets        | 0    | 0    | n.m.   |
| Operating costs                                                 | (51) | (62) | 21.6   |
| Operating margin                                                | 113  | 174  | 54.0   |
| Net provisions for risks and charges                            | 3    | 2    | (33.3) |
| Net adjustments to loans                                        | 0    | 0    | n.m.   |
| Net impairment losses on other assets                           | 0    | 0    | n.m.   |
| Profits (Losses) on HTM and on other investments                | 0    | 0    | n.m.   |
| Income before tax from continuing operations                    | 116  | 176  | 51.7   |
| Taxes on income from continuing operations                      | (26) | (45) | 73.1   |
| Charges (net of tax) for integration and exit incentives        | 0    | 0    | n.m.   |
| Effect of purchase cost allocation (net of tax)                 | (18) | (19) | 5.6    |
| Impairment (net of tax) of goodwill and other intangible assets | 0    | 0    | n.m.   |
| Income (Loss) after tax from discontinued operations            | 0    | 0    | n.m.   |
| Minority interests                                              | (2)  | (3)  | 50.0   |
| Net income                                                      | 70   | 109  | 55.7   |

1H14 result at €128m excluding the Effect of purchase cost allocation

Note: figures may not add up exactly due to rounding differences

## Eurizon Capital: Q2 vs Q1

€m

|                                                                 | 1Q14 | 2Q14 | Δ%    |
|-----------------------------------------------------------------|------|------|-------|
|                                                                 |      |      |       |
| Net interest income                                             | 0    | 0    | 6.    |
| Dividends and P/L on investments carried at equity              | 3    | 3    | (5.6  |
| Net fee and commission income                                   | 88   | 134  | 52.4  |
| Profits (Losses) on trading                                     | 3    | 2    | (33.4 |
| Income from insurance business                                  | 0    | 0    | n.m   |
| Other operating income (expenses)                               | 0    | 0    | 93.   |
| Operating income                                                | 95   | 140  | 47.2  |
| Personnel expenses                                              | (13) | (15) | 20.   |
| Other administrative expenses                                   | (15) | (19) | 26.   |
| Adjustments to property, equipment and intangible assets        | (0)  | (0)  | 3.    |
| Operating costs                                                 | (28) | (34) | 23.3  |
| Operating margin                                                | 67   | 106  | 57.1  |
| Net provisions for risks and charges                            | 0    | 2    | n.m   |
| Net adjustments to loans                                        | 0    | 0    | n.m   |
| Net impairment losses on other assets                           | 0    | 0    | n.m   |
| Profits (Losses) on HTM and on other investments                | 0    | 0    | n.m   |
| Income before tax from continuing operations                    | 68   | 108  | 59.8  |
| Taxes on income from continuing operations                      | (16) | (29) | 80.   |
| Charges (net of tax) for integration and exit incentives        | 0    | 0    | n.m   |
| Effect of purchase cost allocation (net of tax)                 | (9)  | (10) | 21.   |
| Impairment (net of tax) of goodwill and other intangible assets | 0    | 0    | n.m   |
| Income (Loss) after tax from discontinued operations            | 0    | 0    | n.m   |
| Minority interests                                              | (1)  | (1)  | 5.    |
| Net income                                                      | 42   | 67   | 61.4  |

2Q14 result at €77m excluding the Effect of purchase cost allocation

Note: figures may not add up exactly due to rounding differences

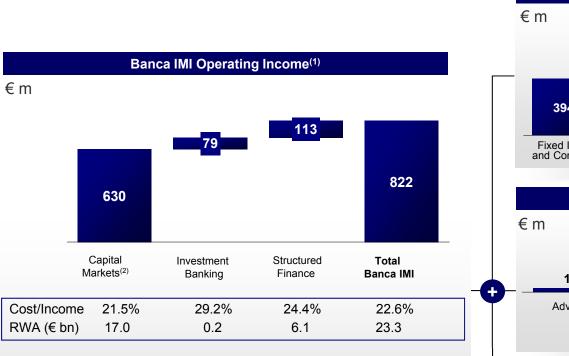
## **Corporate and Investment Banking: H1 vs H1**

€m

|                                                                 | 1H13     | 1H14  | Δ%    |
|-----------------------------------------------------------------|----------|-------|-------|
|                                                                 | Restated |       |       |
| Net interest income                                             | 932      | 917   | (1.6  |
| Dividends and P/L on investments carried at equity              | 5        | 10    | 100.0 |
| Net fee and commission income                                   | 448      | 409   | (8.7  |
| Profits (Losses) on trading                                     | 462      | 464   | 0.4   |
| Income from insurance business                                  | 0        | 0     | n.m   |
| Other operating income (expenses)                               | (1)      | (1)   | 0.    |
| Operating income                                                | 1,846    | 1,799 | (2.5) |
| Personnel expenses                                              | (140)    | (153) | 9.    |
| Other administrative expenses                                   | (248)    | (261) | 5.1   |
| Adjustments to property, equipment and intangible assets        | (1)      | (1)   | 0.    |
| Operating costs                                                 | (389)    | (415) | 6.7   |
| Operating margin                                                | 1,457    | 1,384 | (5.0) |
| Net provisions for risks and charges                            | (2)      | (2)   | 0.    |
| Net adjustments to loans                                        | (217)    | (288) | 32.   |
| Net impairment losses on other assets                           | (50)     | (25)  | (50.0 |
| Profits (Losses) on HTM and on other investments                | (2)      | 52    | n.m   |
| Income before tax from continuing operations                    | 1,186    | 1,121 | (5.5) |
| Taxes on income from continuing operations                      | (387)    | (340) | (12.1 |
| Charges (net of tax) for integration and exit incentives        | (2)      | (1)   | (50.0 |
| Effect of purchase cost allocation (net of tax)                 | 0        | 0     | n.m   |
| Impairment (net of tax) of goodwill and other intangible assets | 0        | 0     | n.m   |
| Income (Loss) after tax from discontinued operations            | 0        | 0     | n.m   |
| Minority interests                                              | 0        | 0     | n.m   |
| Net income                                                      | 797      | 780   | (2.1) |

Note: figures may not add up exactly due to rounding differences. Figures take into account the change in scope of the Banca dei Territori Division and the Corporate and Investment Banking Division approved by the Management Board on May 21<sup>st</sup> 2013

## **Banca IMI: Significant Contribution to Group Results**



- ~67% of Operating income is customer driven
- H1 average VaR at €36m

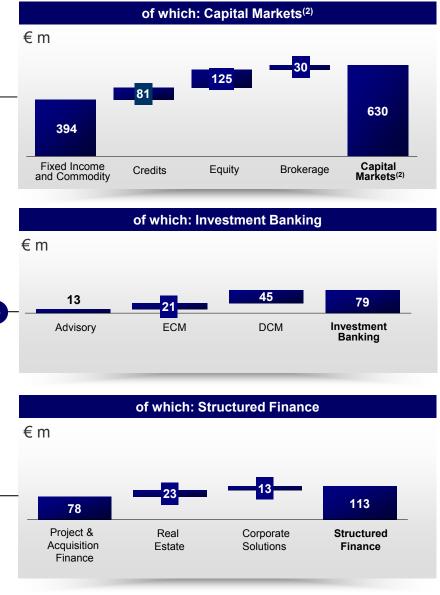
1H14 Results

■ H1 Net income at €343m

Note: figures may not add up exactly due to rounding differences

(1) Banca IMI S.p.A. and its subsidiaries

(2) Including Finance and Capital Management



INTESA M SNNPAOLO

## Corporate and Investment Banking: Q2 vs Q1

€m

|                                                                 | 1Q14  | 2Q14  | Δ%     |
|-----------------------------------------------------------------|-------|-------|--------|
| Net interest income                                             | 459   | 459   | (0.0)  |
| Dividends and P/L on investments carried at equity              | 3     |       | 157.4  |
| Net fee and commission income                                   | 176   | 233   | 32.7   |
| Profits (Losses) on trading                                     | 249   | 215   | (13.7  |
| Income from insurance business                                  | 0     | 0     | n.m    |
| Other operating income (expenses)                               | (1)   | (0)   | (67.6  |
| Operating income                                                | 886   | 914   | 3.2    |
| Personnel expenses                                              | (81)  | (72)  | (10.4  |
| Other administrative expenses                                   | (132) | (129) | (1.7   |
| Adjustments to property, equipment and intangible assets        | (1)   | (1)   | 4.9    |
| Operating costs                                                 | (213) | (202) | (5.0)  |
| Operating margin                                                | 673   | 712   | 5.8    |
| Net provisions for risks and charges                            | (2)   | (1)   | (72.2  |
| Net adjustments to loans                                        | (91)  | (197) | 114.   |
| Net impairment losses on other assets                           | (8)   | (18)  | 128.4  |
| Profits (Losses) on HTM and on other investments                | 47    | 5     | (88.7  |
| Income before tax from continuing operations                    | 619   | 502   | (18.8) |
| Taxes on income from continuing operations                      | (205) | (134) | (34.7  |
| Charges (net of tax) for integration and exit incentives        | (0)   | (0)   | 208.   |
| Effect of purchase cost allocation (net of tax)                 | 0     | 0     | n.m    |
| Impairment (net of tax) of goodwill and other intangible assets | 0     | 0     | n.m    |
| Income (Loss) after tax from discontinued operations            | 0     | 0     | n.m    |
| Minority interests                                              | 0     | 0     | n.m    |
| Net income                                                      | 413   | 367   | (11.0) |

Note: figures may not add up exactly due to rounding differences. Figures take into account the change in scope of the Banca dei Territori Division and the Corporate and Investment Banking Division approved by the Management Board on May 21st 2013

## International Subsidiary Banks<sup>(\*)</sup>: H1 vs H1

|                                                                 | 1H13     | 1H14  | Δ%     |
|-----------------------------------------------------------------|----------|-------|--------|
|                                                                 | Restated |       |        |
| Net interest income                                             | 764      | 742   | (2.9)  |
| Dividends and P/L on investments carried at equity              | 16       | 26    | 62.5   |
| Net fee and commission income                                   | 258      | 262   | 1.6    |
| Profits (Losses) on trading                                     | 43       | 67    | 55.8   |
| Income from insurance business                                  | 0        | 0     | n.m.   |
| Other operating income (expenses)                               | (37)     | (52)  | 40.5   |
| Operating income                                                | 1,044    | 1,045 | 0.1    |
| Personnel expenses                                              | (277)    | (270) | (2.5)  |
| Other administrative expenses                                   | (225)    | (202) | (10.2) |
| Adjustments to property, equipment and intangible assets        | (56)     | (53)  | (5.4)  |
| Operating costs                                                 | (558)    | (525) | (5.9)  |
| Operating margin                                                | 486      | 520   | 7.0    |
| Net provisions for risks and charges                            | 0        | (68)  | n.m.   |
| Net adjustments to loans                                        | (310)    | (239) | (22.9) |
| Net impairment losses on other assets                           | (52)     | 3     | n.m.   |
| Profits (Losses) on HTM and on other investments                | (3)      | 2     | n.m.   |
| Income before tax from continuing operations                    | 121      | 218   | 80.2   |
| Taxes on income from continuing operations                      | (84)     | (86)  | 2.4    |
| Charges (net of tax) for integration and exit incentives        | 0        | (2)   | n.m.   |
| Effect of purchase cost allocation (net of tax)                 | 0        | 0     | n.m.   |
| Impairment (net of tax) of goodwill and other intangible assets | 0        | 0     | n.m.   |
| Income (Loss) after tax from discontinued operations            | 0        | 0     | n.m.   |
| Minority interests                                              | 0        | 0     | n.m.   |
| Net income                                                      | 37       | 130   | 251.4  |

1H14 result at €240m excluding Hungary

Note: figures may not add up exactly due to rounding differences

€m

<sup>(\*)</sup> Not including Ukraine subsidiary Pravex-Bank following the signing of an agreement for the sale of 100% of the bank in January 2014. Finalisation of the transaction is subject to regulatory approval

## International Subsidiary Banks<sup>(\*)</sup>: Q2 vs Q1

|                                                                 | 1Q14  | 2Q14  | Δ%     |             |
|-----------------------------------------------------------------|-------|-------|--------|-------------|
|                                                                 |       |       |        |             |
| Net interest income                                             | 369   | 374   | 1.3    |             |
| Dividends and P/L on investments carried at equity              | 15    | 11    | (24.1) |             |
| Net fee and commission income                                   | 129   | 133   | 3.0    |             |
| Profits (Losses) on trading                                     | 22    | 45    | 107.1  |             |
| Income from insurance business                                  | 0     | 0     | n.m.   |             |
| Other operating income (expenses)                               | (25)  | (27)  | 6.7    |             |
| Operating income                                                | 509   | 536   | 5.3    |             |
| Personnel expenses                                              | (134) | (136) | 1.1    |             |
| Other administrative expenses                                   | (99)  | (104) | 4.8    |             |
| Adjustments to property, equipment and intangible assets        | (26)  | (26)  | 0.6    |             |
| Operating costs                                                 | (259) | (266) | 2.5    |             |
| Operating margin                                                | 250   | 270   | 8.2    |             |
| Net provisions for risks and charges                            | (3)   | (66)  | n.m.   |             |
| Net adjustments to loans                                        | (120) | (119) | (1.1)  |             |
| Net impairment losses on other assets                           | (3)   | 6     | n.m.   |             |
| Profits (Losses) on HTM and on other investments                | 0     | 1     | 228.4  |             |
| Income before tax from continuing operations                    | 124   | 94    | (24.6) |             |
| Taxes on income from continuing operations                      | (39)  | (47)  | 20.1   |             |
| Charges (net of tax) for integration and exit incentives        | (0)   | (2)   | n.m.   |             |
| Effect of purchase cost allocation (net of tax)                 | 0     | 0     | n.m.   |             |
| Impairment (net of tax) of goodwill and other intangible assets | 0     | 0     | n.m.   |             |
| Income (Loss) after tax from discontinued operations            | 0     | 0     | n.m.   | 2Q14 result |
| Minority interests                                              | 0     | 0     | n.m.   | excluding H |
| Net income                                                      | 85    | 45    | (47.5) |             |

Note: figures may not add up exactly due to rounding differences

€m

(\*) Not including Ukraine subsidiary Pravex-Bank following the signing of an agreement for the sale of 100% of the bank in January 2014. Finalisation of the transaction is subject to regulatory approval

## Banca Fideuram: H1 vs H1

|                                                                 | 1H13  | 1H14  | Δ%     |
|-----------------------------------------------------------------|-------|-------|--------|
| Net interest income                                             | 63    | 71    | 12.7   |
| Dividends and P/L on investments carried at equity              | 0     | 0     | n.m    |
| Net fee and commission income                                   | 304   | 360   | 18.4   |
| Profits (Losses) on trading                                     | 7     | 12    | 71.4   |
| Income from insurance business                                  | 45    | 55    | 22.2   |
| Other operating income (expenses)                               | (1)   | (2)   | 100.0  |
| Operating income                                                | 418   | 496   | 18.7   |
| Personnel expenses                                              | (61)  | (67)  | 9.8    |
| Other administrative expenses                                   | (84)  | (84)  | 0.0    |
| Adjustments to property, equipment and intangible assets        | (8)   | (8)   | 0.     |
| Operating costs                                                 | (153) | (159) | 3.9    |
| Operating margin                                                | 265   | 337   | 27.2   |
| Net provisions for risks and charges                            | (34)  | (39)  | 14.    |
| Net adjustments to loans                                        | 1     | 0     | (100.0 |
| Net impairment losses on other assets                           | (6)   | 1     | n.m    |
| Profits (Losses) on HTM and on other investments                | 1     | 0     | (100.0 |
| Income before tax from continuing operations                    | 227   | 299   | 31.7   |
| Taxes on income from continuing operations                      | (49)  | (83)  | 69.4   |
| Charges (net of tax) for integration and exit incentives        | 0     | 0     | n.m    |
| Effect of purchase cost allocation (net of tax)                 | (44)  | (47)  | 6.8    |
| Impairment (net of tax) of goodwill and other intangible assets | 0     | 0     | n.m    |
| Income (Loss) after tax from discontinued operations            | 0     | 0     | n.m    |
| Minority interests                                              | 0     | 0     | n.m    |
| Net income                                                      | 134   | 169   | 26.1   |

1H14 result at €216m excluding the Effect of purchase cost allocation

Note: including Fideuram Vita. Figures may not add up exactly due to rounding differences

## Banca Fideuram: Q2 vs Q1

|                                                                 | 1Q14 | 2Q14 | Δ%   |
|-----------------------------------------------------------------|------|------|------|
|                                                                 |      |      |      |
| Net interest income                                             | 35   | 36   | 4.   |
| Dividends and P/L on investments carried at equity              | 0    | 0    | n.m  |
| Net fee and commission income                                   | 175  | 185  | 6.   |
| Profits (Losses) on trading                                     | 6    | 6    | 8.   |
| Income from insurance business                                  | 25   | 30   | 20.  |
| Other operating income (expenses)                               | (0)  | (1)  | 529. |
| Operating income                                                | 240  | 257  | 7.0  |
| Personnel expenses                                              | (34) | (33) | (0.9 |
| Other administrative expenses                                   | (42) | (42) | (0.8 |
| Adjustments to property, equipment and intangible assets        | (4)  | (4)  | (2.3 |
| Operating costs                                                 | (80) | (79) | (0.9 |
| Operating margin                                                | 160  | 177  | 10.9 |
| Net provisions for risks and charges                            | (18) | (21) | 14.  |
| Net adjustments to loans                                        | 0    | 0    | n.m  |
| Net impairment losses on other assets                           | 1    | (0)  | n.n  |
| Profits (Losses) on HTM and on other investments                | 0    | 0    | n.n  |
| Income before tax from continuing operations                    | 142  | 156  | 9.6  |
| Taxes on income from continuing operations                      | (41) | (41) | 0.   |
| Charges (net of tax) for integration and exit incentives        | 0    | 0    | n.n  |
| Effect of purchase cost allocation (net of tax)                 | (23) | (23) | 0.   |
| Impairment (net of tax) of goodwill and other intangible assets | 0    | 0    | n.n  |
| Income (Loss) after tax from discontinued operations            | 0    | 0    | n.n  |
| Minority interests                                              | 0    | (0)  | n.n  |
| Net income                                                      | 78   | 91   | 17.  |

2Q14 result at €114m excluding the Effect of purchase cost allocation

Note: including Fideuram Vita. Figures may not add up exactly due to rounding differences

# **Quarterly P&L Analysis**

|                                                                 | 1Q13     | 2Q13     | 3Q13     | 4Q13     | 1Q14    | 2Q14    |
|-----------------------------------------------------------------|----------|----------|----------|----------|---------|---------|
|                                                                 | Restated | Restated | Restated | Restated |         |         |
| Net interest income                                             | 2,017    | 2,035    | 2,026    | 2,032    | 2,100   | 2,104   |
| Dividends and P/L on investments carried at equity              | (43)     | 2        | (6)      | (2)      | 30      | (19)    |
| Net fee and commission income                                   | 1,462    | 1,571    | 1,479    | 1,620    | 1,584   | 1,727   |
| Profits (Losses) on trading                                     | 454      | 236      | 400      | 69       | 151     | 409     |
| Income from insurance business                                  | 230      | 215      | 203      | 142      | 251     | 248     |
| Other operating income (expenses)                               | (12)     | 15       | 33       | 70       | (8)     | (12)    |
| Operating income                                                | 4,108    | 4,074    | 4,135    | 3,931    | 4,108   | 4,457   |
| Personnel expenses                                              | (1,260)  | (1,149)  | (1,199)  | (1,194)  | (1,273) | (1,215) |
| Other administrative expenses                                   | (658)    | (682)    | (661)    | (806)    | (650)   | (666)   |
| Adjustments to property, equipment and intangible assets        | (165)    | (167)    | (169)    | (188)    | (163)   | (164)   |
| Operating costs                                                 | (2,083)  | (1,998)  | (2,029)  | (2,188)  | (2,086) | (2,045) |
| Operating margin                                                | 2,025    | 2,076    | 2,106    | 1,743    | 2,022   | 2,412   |
| Net provisions for risks and charges                            | (26)     | (38)     | (1)      | (249)    | (55)    | (181)   |
| Net adjustments to loans                                        | (1,158)  | (1,390)  | (1,465)  | (3,098)  | (1,077) | (1,179) |
| Net impairment losses on other assets                           | (68)     | (147)    | (32)     | (170)    | (12)    | (67)    |
| Profits (Losses) on HTM and on other investments                | 5        | (3)      | (35)     | 2,441    | 75      | 235     |
| Income before tax from continuing operations                    | 778      | 498      | 573      | 667      | 953     | 1,220   |
| Taxes on income from continuing operations                      | (364)    | (271)    | (264)    | 28       | (364)   | (912)   |
| Charges (net of tax) for integration and exit incentives        | (12)     | (21)     | (5)      | (42)     | (7)     | (13)    |
| Effect of purchase cost allocation (net of tax)                 | (74)     | (73)     | (72)     | (75)     | (46)    | (53)    |
| Impairment (net of tax) of goodwill and other intangible assets | 0        | 0        | 0        | (5,797)  | 0       | (       |
| Income (Loss) after tax from discontinued operations            | (10)     | (14)     | (3)      | (4)      | (13)    | (9)     |
| Minority interests                                              | (12)     | (3)      | (11)     | 33       | (20)    | (16     |
| Net income                                                      | 306      | 116      | 218      | (5,190)  | 503     | 217     |

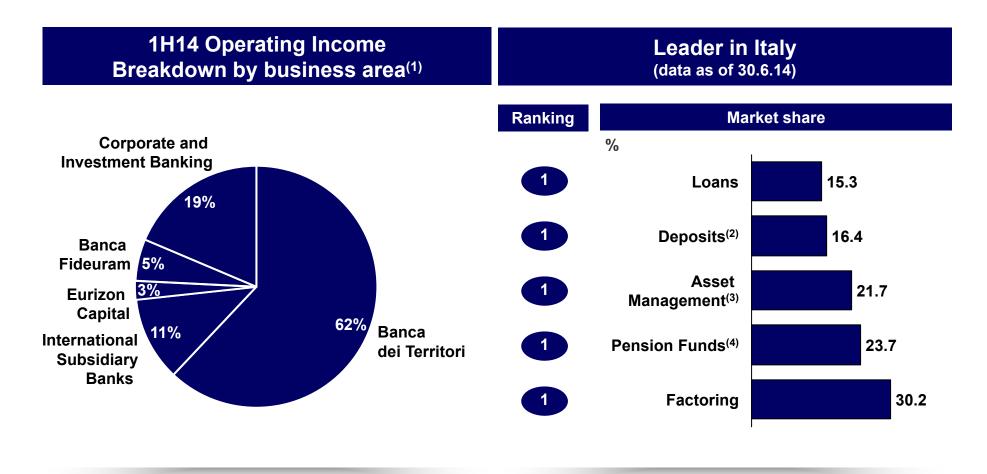
Note: figures may not add up exactly due to rounding differences. 2013 data has been restated to include Pravex in the discontinued operations following the sale agreement signed in January 2014

# **Net Fee and Commission Income: Quarterly Development**

#### €m

| Net Fee and Commission Income                  |       |       |       |       |       |       |  |  |  |  |  |
|------------------------------------------------|-------|-------|-------|-------|-------|-------|--|--|--|--|--|
|                                                | 1Q13  | 2Q13  | 3Q13  | 4Q13  | 1Q14  | 2Q14  |  |  |  |  |  |
| Guarantees given / received                    | 88    | 61    | 69    | 83    | 71    | 87    |  |  |  |  |  |
| Collection and payment services                | 66    | 81    | 84    | 108   | 85    | 99    |  |  |  |  |  |
| Current accounts                               | 280   | 285   | 288   | 286   | 279   | 278   |  |  |  |  |  |
| Credit and debit cards                         | 111   | 122   | 125   | 127   | 117   | 130   |  |  |  |  |  |
| Commercial banking activities                  | 545   | 549   | 566   | 604   | 552   | 594   |  |  |  |  |  |
| Dealing and placement of securities            | 137   | 119   | 97    | 110   | 152   | 159   |  |  |  |  |  |
| Currency dealing                               | 10    | 11    | 11    | 9     | 10    | 10    |  |  |  |  |  |
| Portfolio management                           | 301   | 391   | 349   | 466   | 391   | 467   |  |  |  |  |  |
| Distribution of insurance products             | 184   | 211   | 202   | 208   | 227   | 242   |  |  |  |  |  |
| Other                                          | 36    | 44    | 41    | 39    | 41    | 43    |  |  |  |  |  |
| Management, dealing and consultancy activities | 668   | 776   | 700   | 832   | 821   | 921   |  |  |  |  |  |
| Other net fee and commission income            | 249   | 246   | 213   | 184   | 211   | 212   |  |  |  |  |  |
| Net fee and commission income                  | 1,462 | 1,571 | 1,479 | 1,620 | 1,584 | 1,727 |  |  |  |  |  |

#### **Market Leadership in Italy**



Note: figures may not add up exactly due to rounding differences. Figures take into account the change in scope of the Banca dei Territori Division and the Corporate and Investment Banking Division approved by the Management Board on May 21<sup>st</sup> 2013

(1) Excluding Corporate Centre

(2) Including bonds

(3) Mutual funds; data as of 31.3.14

(4) Data as of 31.3.14

# International Subsidiary Banks<sup>(\*)</sup>: Key P&L Data by Country

Data as of 30.6.14 **Operating Income Operating Costs** €m (Δ% vs 1H13) (Δ% vs 1H13) €m +1.8 +3.2 -0.6 +2.0 -3.5 -21.3 +10.4 -9.3 -10.5 +4.3 +3.9 -0.4 -21.0 -3.4 +0.7 -15.7 +0.9 -4.8 -4.7 -0.9 247 111 211 96 82 68 141 136 115 45 41 54 23 44 14 22 9 20 17 7 Hungary Albania Slovenia Albania Slovakia Slovenia Bosnia Croatia Egypt Serbia Bosnia Croatia Egypt Hungary Serbia Romania Slovakia Romania Russian F Russian F **Operating Margin Pre-Tax Income** €m (Δ% vs 1H13) (Δ% vs 1H13) €m +2.1 -6.0 +85.4 +22.8 -15.1 -35.2 +16.5 -16.5 +0.1 +6.3+2.6 +4.1 +3.8 -18.1 +41.2 -11.0 +24.7 n.m. -89.9 +51.3 136 116 97 77 73 70 56 53 40 21 13 13 8 8 6 5 11 1 1 Hungary Albania Slovakia Croatia Slovenia Bosnia Serbia Egypt Romania (84) Russian F. Slovenia Hungary Slovakia Albania Croatia Egypt Serbia Bosnia Romania Russian F.

(\*) The Ukraine subsidiary Pravex-Bank is included in discontinued operations following the sale agreement signed in January 2014. Finalisation of the transaction is subject to regulatory approval INTESA SINDAOLO

### International Subsidiary Banks: 8% of Group's Total Loans

#### Data as of 30.6.14

|                                                     | Hungary   | Slovakia           | Slovenia | Croatia            | Serbia   | Bosnia  | Albania  | Romania  | Russian F. | CEE<br>Total        | i<br>Egypt | Total        | Ukraine(*) |
|-----------------------------------------------------|-----------|--------------------|----------|--------------------|----------|---------|----------|----------|------------|---------------------|------------|--------------|------------|
| Oper. Income (€ m)                                  | 136       | 247                | 44       | 211                | 115      | 17      | 20       | 22       | 54         | 866                 | 141        | 1,007        | 7          |
| % of Group total                                    | 1.6%      | 2.9%               | 0.5%     | 2.5%               | 1.3%     | 0.2%    | 0.2%     | 0.3%     | 0.6%       | 10.1%               | 1.6%       | 11.8%        | 0.1%       |
| Net income  (€ m)                                   | (110)     | 76                 | 6        | 60                 | 34       | 5       | 9        | 1        | 1          | 81                  | 36         | 116          | (22)       |
| % of Group total                                    | n.m.      | 10.6%              | 0.8%     | 8.4%               | 4.7%     | 0.7%    | 1.2%     | 0.2%     | 0.1%       | 11.2%               | 4.9%       | 16.1%        | n.m.       |
| Customer Deposits (€ bn)                            | 3.9       | 9.3                | 1.8      | 6.5                | 2.5      | 0.5     | 0.8      | 0.7      | 0.7        | 26.7                | 3.7        | 30.4         | 0.2        |
| % of Group total                                    | 1.0%      | 2.5%               | 0.5%     | 1.7%               | 0.7%     | 0.1%    | 0.2%     | 0.2%     | 0.2%       | 7.1%                | 1.0%       | 8.1%         | 0.1%       |
| Customer Loans (€ bn)                               | 3.9       | 7.9                | 1.8      | 6.2                | 2.2      | 0.5     | 0.3      | 0.8      | 1.1        | 24.6                | 2.1        | 26.7         | 0.1        |
| % of Group total                                    | 1.2%      | 2.4%               | 0.5%     | 1. <b>9</b> %      | 0.7%     | 0.2%    | 0.1%     | 0.2%     | 0.3%       | 7.4%                | 0.6%       | 8.0%         | 0.0%       |
| Total Assets (€ bn)                                 | 5.5       | 11.5               | 2.4      | 9.5                | 3.8      | 0.7     | 1.0      | 1.1      | 1.6        | 37.1                | 4.5        | 41.6         | 0.3        |
| % of Group total                                    | 0.9%      | 1.8%               | 0.4%     | 1.5%               | 0.6%     | 0.1%    | 0.2%     | 0.2%     | 0.2%       | 5.9%                | 0.7%       | 6.6%         | 0.0%       |
| Book value (€ m)<br>- of which goodwill/intangibles | 454<br>22 | 1,299<br><i>50</i> | 266<br>4 | 1,400<br><i>10</i> | 853<br>7 | 94<br>2 | 122<br>3 | 169<br>5 | 305<br>15  | 4,963<br><i>118</i> | 360<br>3   | 5,323<br>120 | 74<br>13   |

Note: figures may not add up exactly due to rounding differences

(\*) Pravex-Bank is included in discontinued operations following the sale agreement signed in January 2014. Finalisation of the transaction is subject to regulatory approval

#### International Subsidiary Banks: Loans Breakdown and Coverage

Data as of 30.6.14

|                                                            |         |          |          |         |        |        |         |         |            | ۲     | •     | -     | Ŵ          | - | * |  |  | CEE<br>Total | ġ | Total |  |
|------------------------------------------------------------|---------|----------|----------|---------|--------|--------|---------|---------|------------|-------|-------|-------|------------|---|---|--|--|--------------|---|-------|--|
|                                                            | Hungary | Slovakia | Slovenia | Croatia | Serbia | Bosnia | Albania | Romania | Russian F. |       | Egypt |       | Ukraine(*) |   |   |  |  |              |   |       |  |
| Performing loans (€ bn)<br>of which:                       | 3.0     | 7.7      | 1.5      | 5.7     | 1.9    | 0.5    | 0.2     | 0.6     | 1.0        | 22.2  | 1.9   | 24.1  | 0.1        |   |   |  |  |              |   |       |  |
| Retail local currency                                      | 7%      | 56%      | 50%      | 14%     | 13%    | 5%     | 4%      | 30%     | 5%         | 30%   | 59%   | 32%   | 63%        |   |   |  |  |              |   |       |  |
| Retail foreign currency                                    | 31%     | 0%       | 1%       | 39%     | 23%    | 39%    | 16%     | 63%     | 0%         | 19%   | 0%    | 18%   | 21%        |   |   |  |  |              |   |       |  |
| Corporate local currency                                   | 25%     | 39%      | 48%      | 14%     | 15%    | 27%    | 36%     | 3%      | 82%        | 30%   | 28%   | 30%   | 10%        |   |   |  |  |              |   |       |  |
| Corporate foreign currency                                 | 37%     | 5%       | 2%       | 33%     | 50%    | 29%    | 45%     | 4%      | 12%        | 21%   | 13%   | 21%   | 7%         |   |   |  |  |              |   |       |  |
| Doubtful Ioans <sup>(1)</sup> (€ m)                        | 538     | 125      | 62       | 197     | 146    | 18     | 39      | 104     | 48         | 1,277 | 8     | 1,285 | 41         |   |   |  |  |              |   |       |  |
| Substandard and Restructured <sup>(2)</sup> (€ m)          | 325     | 83       | 84       | 356     | 118    | 5      | 15      | 28      | 6          | 1,020 | 189   | 1,209 | 27         |   |   |  |  |              |   |       |  |
| Performing loans coverage                                  | 2.6%    | 1.3%     | 0.9%     | 1.2%    | 1.5%   | 1.1%   | 4.9%    | 1.6%    | 1.1%       | 1.5%  | 2.4%  | 1.5%  | 1.8%       |   |   |  |  |              |   |       |  |
| Doubtful loans <sup>(1)</sup> coverage                     | 63%     | 63%      | 63%      | 64%     | 54%    | 67%    | 55%     | 65%     | 62%        | 62%   | 95%   | 64%   | 76%        |   |   |  |  |              |   |       |  |
| Substandard and Restructured loans <sup>(2)</sup> coverage | 28%     | 35%      | 28%      | 28%     | 29%    | 29%    | 17%     | 35%     | 57%        | 29%   | 22%   | 28%   | 13%        |   |   |  |  |              |   |       |  |
| Cost of credit <sup>(3)</sup> (bps; annualised)            | 432     | 99       | 110      | 124     | 278    | 104    | 162     | 179     | 197        | 182   | 135   | 179   | 1,649      |   |   |  |  |              |   |       |  |

Note: figures may not add up exactly due to rounding differences

(\*) Pravex-Bank is included in discontinued operations following the sale agreement signed in January 2014. Finalisation of the transaction is subject to regulatory approval

(1) Sofferenze

(2) Including Past due

(3) Net adjustments to loans/Net customer loans

# Common Equity Ratio as of 30.6.14: from Phased-in to Pro-forma Fully Loaded

|                                                                      | ~€ bn | ~bps  |
|----------------------------------------------------------------------|-------|-------|
| Transitional adjustments                                             |       |       |
| Reserve shortfall                                                    | (0.2) | (7)   |
| Valuation reserves                                                   | 0.2   | e     |
| Minorities exceeding requirements                                    | (0.2) | (8    |
| DTA on losses carried forward <sup>(1)</sup>                         | 0.1   | 2     |
| Total                                                                | (0.2) | (6    |
| Deductions exceeding cap <sup>(*)</sup>                              |       |       |
| Total                                                                | (1.6) | (58   |
| <sup>(*)</sup> as a memo, constituents of deductions subject to cap: |       |       |
| - Other DTA <sup>(2)</sup>                                           | 1.0   |       |
| - Investments in banking and financial companies                     | 0.6   |       |
| - Investments in insurance companies                                 | 5.0   |       |
| RWA from 100% weighted DTA <sup>(3)</sup>                            | (4.8) | 22    |
| Benefit from the Danish Compromise                                   |       | 7     |
| Total estimated impact                                               |       | (35)  |
| Pro-forma fully loaded Common Equity ratio                           |       | 12.9% |

Note: figures may not add up exactly due to rounding differences

(2) Other DTA: mostly related to provisions for risks and charges. DTA related to goodwill realignment and adjustments to loans are excluded due to their treatment as credits to tax authorities

(3) Considering the total absorption of DTA related to goodwill realignment (€4.8bn as of 30.6.14)



<sup>(1)</sup> Considering the expected absorption by 2019 of DTA on losses carried forward (€0.3bn out of a total of €0.4bn as of 30.6.14)

# Total Exposure<sup>(1)</sup> by Country

€m

|                            |        |        |         | DEBT SE  | CURITIES |        |           |         |         |
|----------------------------|--------|--------|---------|----------|----------|--------|-----------|---------|---------|
|                            |        |        | Banking | Business |          |        | Insurance |         | LOANS   |
|                            | L&R    | AFS    | HTM     | CFV (2)  | HFT      | Total  | Business  | Total   |         |
| EU Countries               | 11,615 | 48,098 | 1,075   | 992      | 15,371   | 77,151 | 56,923    | 134,074 | 316,669 |
| Austria                    | 132    | 103    | 3       |          | 112      | 350    | 12        | 362     | 319     |
| Belgium                    |        | 276    |         |          | 195      | 471    | 30        | 501     | 361     |
| Bulgaria                   |        |        |         |          | 6        | 6      | 3         | 9       | 52      |
| Croatia                    | 155    | 73     | 24      | 708      | 17       | 977    | 8         | 985     | 6,160   |
| Cyprus                     | 3      |        |         |          |          | 3      |           | 3       | 86      |
| Czech Republic             |        | 25     |         |          | 1        | 26     |           | 26      | 420     |
| Denmark                    | 200    |        |         |          | 58       | 258    | 34        | 292     | 462     |
| Estonia                    |        |        |         |          |          |        |           |         | 2       |
| Finland                    |        | 52     |         |          | 81       | 133    | 16        | 149     | 91      |
| France                     | 220    | 2,176  |         | 191      | 2,152    | 4,739  | 779       | 5,518   | 3,465   |
| Germany                    | 219    | 1,529  | 3       | 20       | 1,084    | 2,855  | 2,501     | 5,356   | 2,637   |
| Greece                     | 16     |        |         |          | 14       | 30     |           | 30      | 25      |
| Hungary                    | 46     | 791    |         |          | 122      | 959    | 25        | 984     | 3,929   |
| Ireland                    | 231    | 1      |         |          | 124      | 356    | 418       | 774     | 441     |
| Italy                      | 8,341  | 40,620 | 415     | 73       | 9,034    | 58,483 | 50,848    | 109,331 | 269,582 |
| Latvia                     |        |        |         |          |          |        |           |         | 58      |
| Lithuania                  |        | 20     |         |          |          | 20     |           | 20      | 10      |
| Luxembourg                 | 406    | 10     |         |          | 375      | 791    | 480       | 1,271   | 1,849   |
| Malta                      |        |        |         |          |          |        |           |         | 275     |
| The Netherlands            | 448    | 296    | 25      |          | 637      | 1,406  | 350       | 1,756   | 1,788   |
| Poland                     | 26     |        |         |          | 55       | 81     |           | 81      | 122     |
| Portugal                   | 213    | 11     |         |          | 100      | 324    | 38        | 362     | 197     |
| Romania                    | 10     | 147    |         |          | 2        | 159    | 6         | 165     | 909     |
| Slovakia                   |        | 1,398  | 605     |          | 57       | 2,060  |           | 2,060   | 7,544   |
| Slovenia                   |        | 190    |         |          | 3        | 193    | 6         | 199     | 1,679   |
| Spain                      | 533    | 299    |         |          | 430      | 1,262  | 732       | 1,994   | 1,520   |
| Sweden                     |        | 8      |         |          | 280      | 288    | 3         | 291     | 60      |
| United Kingdom             | 416    | 73     |         |          | 432      | 921    | 634       | 1,555   | 12,626  |
| North African Countries    |        | 1,116  | 4       |          |          | 1,120  |           | 1,120   | 2,158   |
| Algeria                    |        |        |         |          |          |        |           |         | 2       |
| Egypt                      |        | 1,116  | 4       |          |          | 1,120  |           | 1,120   | 2,124   |
| Libya                      |        |        |         |          |          |        |           |         | 8       |
| Morocco                    |        |        |         |          |          |        |           |         | 13      |
| Tunisia                    |        |        |         |          |          |        |           |         | 11      |
| Japan                      |        |        |         |          | 487      | 487    |           | 487     | 212     |
| Other Countries            | 3,770  | 2,184  | 376     | 38       | 1,957    | 8,325  | 2,396     | 10,721  | 23,672  |
| Total consolidated figures | 15,385 | 51,398 | 1,455   | 1,030    | 17,815   | 87,083 | 59,319    | 146,402 | 342,711 |

Note: figures may not add up exactly due to rounding differences

Debt securities of Insurance Business are classified as follows: €57,796m at AFS, €1,094m at CFV, €374m at HFT and €55m at L&R

(1) Exposure to sovereign risks (central and local governments), banks and other customers. Book Value of Debt Securities and Net Loans as of 30.6.14

(2) Excluding securities in which money is collected through insurance policies where the total risk is retained by the insured

### Exposure to Sovereign Risks<sup>(1)</sup> by Country

€m

|                            |       |        |         | DEB      | T SECURIT | IES    |           |         |                        |        |                   |
|----------------------------|-------|--------|---------|----------|-----------|--------|-----------|---------|------------------------|--------|-------------------|
|                            |       |        | Banking | Business |           |        | Insurance |         | AFS                    | LOANS  |                   |
|                            | L&R   | AFS    | HTM     | CFV (2)  | HFT       | Total  | Business  | Total   | Reserve <sup>(3)</sup> |        |                   |
| EU Countries               | 7,781 | 45,791 | 982     | 775      | 9,830     | 65,159 | 49,823    | 114,982 | 475                    | 21,302 |                   |
| Austria                    |       | 103    | 3       |          | 27        | 133    | 10        | 143     |                        |        |                   |
| Belgium                    |       | 276    |         |          | 124       | 400    | 21        | 421     | 2                      |        |                   |
| Bulgaria                   |       |        |         |          | 5         | 5      |           | 5       |                        |        |                   |
| Croatia                    | 136   | 70     | 24      | 700      | 17        | 947    | 3         | 950     |                        | 984    |                   |
| Cyprus                     | 3     |        |         |          |           | 3      |           | 3       |                        |        |                   |
| Czech Republic             |       | 25     |         |          | 1         | 26     |           | 26      |                        |        |                   |
| Denmark                    |       |        |         |          | 15        | 15     |           | 15      |                        |        |                   |
| Estonia                    |       |        |         |          |           |        |           |         |                        |        |                   |
| Finland                    |       |        |         |          | 81        | 81     | 8         | 89      |                        | 11     |                   |
| France                     | 107   | 1,861  |         |          | 1,412     | 3,380  | 64        | 3,444   | 9                      | 17     |                   |
| Germany                    | 39    | 1,513  |         | 20       | 619       | 2,191  | 2,100     | 4,291   | 12                     |        |                   |
| Greece                     |       |        |         |          | 14        | 14     |           | 14      |                        |        |                   |
| Hungary                    | 30    | 791    |         |          | 121       | 942    | 25        | 967     | -1                     | 257    |                   |
| Ireland                    |       |        |         |          | 6         | 6      | 87        | 93      | 1                      |        |                   |
|                            |       |        |         |          |           |        |           |         |                        |        |                   |
| Italy                      | 7,026 | 39,155 | 350     | 55       | 6,657     | 53,243 | 47,015    | 100,258 | 405                    | 19,195 |                   |
|                            |       |        |         |          |           |        |           |         |                        |        |                   |
| Latvia                     |       |        |         |          |           |        |           |         |                        | 58     | Banking Business  |
| Lithuania                  |       | 20     |         |          |           | 20     |           | 20      |                        |        | Government bond   |
| Luxembourg                 | 50    |        |         |          | 306       | 356    | 102       | 458     |                        |        |                   |
| Malta                      |       |        |         |          |           |        |           |         |                        |        | duration: 3 years |
| The Netherlands            |       | 33     |         |          | 46        | 79     | 126       | 205     | 1                      |        |                   |
| Poland                     | 26    |        |         |          | 53        | 79     |           | 79      | -1                     |        |                   |
| Portugal                   |       |        |         |          | 7         | 7      | 24        | 31      |                        | 15     |                   |
| Romania                    | 10    | 147    |         |          | 2         | 159    | 6         | 165     | 2                      | 14     |                   |
| Slovakia                   |       | 1,334  | 605     |          | 57        | 1,996  |           | 1,996   |                        | 117    |                   |
| Slovenia                   |       | 164    |         |          | 3         | 167    | 6         | 173     | 6                      | 176    |                   |
| Spain                      | 354   | 299    |         |          | 169       | 822    | 226       | 1,048   |                        | 458    |                   |
| Sweden                     |       |        |         |          | 51        | 51     |           | 51      |                        |        |                   |
| United Kingdom             |       |        |         |          | 37        | 37     |           | 37      |                        |        |                   |
| North African Countries    |       | 1,113  |         |          |           | 1,113  |           | 1,113   | -6                     |        |                   |
| Algeria                    |       |        |         |          |           |        |           |         |                        |        |                   |
| Egypt                      |       | 1,113  |         |          |           | 1,113  |           | 1,113   | -6                     |        |                   |
| Libya                      |       |        |         |          |           |        |           |         |                        |        |                   |
| Morocco                    |       |        |         |          |           |        |           |         |                        |        |                   |
| Tunisia                    |       |        |         |          |           |        |           |         |                        |        |                   |
| Japan                      |       |        |         |          | 390       | 390    |           | 390     |                        |        |                   |
| Other Countries            | 144   | 1,003  | 370     |          | 1,108     | 2,663  |           | 3,411   | 18                     | 185    |                   |
| Total consolidated figures | 7,925 | 47,907 | 1,352   | 813      | 11,328    | 69,325 | 50,571    | 119,896 | 487                    | 21,487 |                   |

Note: figures may not add up exactly due to rounding differences

Debt securities of Insurance Business are classified as follows: €50,048m at AFS, €293m at CFV and €230m at HFT

(1) Exposure to central and local governments. Book Value of Debt Securities and Net Loans as of 30.6.14

(2) Excluding securities in which money is collected through insurance policies where the total risk is retained by the insured

(3) Net of tax and allocation to insurance products under separate management; referred to all debt securities; almost entirely regarding sovereign risks

# Exposure to Banks by Country<sup>(1)</sup>

€m

|                            | 1     |       |                |                    | CURITIES |       |           | r      |             |
|----------------------------|-------|-------|----------------|--------------------|----------|-------|-----------|--------|-------------|
|                            |       |       | Deukina        | -                  | CURITIES |       | Insurance |        | LOANS       |
|                            | L&R   | AFS   | Banking<br>HTM | CFV <sup>(2)</sup> | HFT      | Total | Business  | Total  | LUANS       |
| EU Countries               | 973   | 1,489 | 93             | <u> </u>           | 3,404    | 6,153 | 3,969     | 10,122 | 15,068      |
| Austria                    | 122   | 1,403 | 55             | 134                | 28       | 150   | 3,303     | 150    | 95          |
| Belgium                    | 122   |       |                |                    | 49       | 49    | 6         | 55     | 288         |
| Bulgaria                   |       |       |                |                    | 1        | 1     | Ű         | 1      | 200         |
| Croatia                    |       |       |                | 3                  | '        | 3     |           | 3      | 107         |
| Cyprus                     |       |       |                | Ű                  |          | 0     |           | Ũ      | 107         |
| Czech Republic             |       |       |                |                    |          |       |           |        | 71          |
| Denmark                    | 200   |       |                |                    | 43       | 243   | 19        | 262    | 417         |
| Estonia                    | 200   |       |                |                    |          | 240   | 15        | 202    | 417         |
| Finland                    |       | 12    |                |                    |          | 12    |           | 12     | 1           |
| France                     |       | 226   |                | 191                | 557      | 974   | 272       | 1,246  | 2,217       |
| Germany                    | 111   | 220   | 3              | 191                | 316      | 430   | 212       | 646    | 1,443       |
| Greece                     |       |       | 3              |                    | 310      | 430   | 210       | 040    | 1,443       |
|                            |       |       |                |                    |          |       |           |        | 91          |
| Hungary                    |       |       |                |                    | 83       | 83    | 182       | 265    | 38          |
| Ireland                    | 101   | 1 000 | CE.            |                    |          |       | -         |        | 30<br>3,716 |
| Italy                      | 101   | 1,009 | 65             |                    | 1,270    | 2,445 | 2,173     | 4,618  | 3,710       |
| Latvia                     |       |       |                |                    |          |       |           |        | 4           |
| Lithuania                  | 050   |       |                |                    |          | 050   | 0.45      | 500    | 4           |
| Luxembourg                 | 250   |       |                |                    | 3        | 253   | 345       | 598    | 1,046       |
| Malta                      |       |       |                |                    | 100      |       | 4.40      | 70.4   | 255         |
| The Netherlands            | 22    | 95    | 25             |                    | 493      | 635   | 149       | 784    | 304         |
| Poland                     |       |       |                |                    |          |       |           |        | 10          |
| Portugal                   |       |       |                |                    | 53       | 53    | 1         | 54     | 22          |
| Romania                    |       |       |                |                    |          |       |           |        | 38          |
| Slovakia                   |       | 64    |                |                    |          | 64    |           | 64     | 3           |
| Slovenia                   |       | 25    |                |                    |          | 25    |           | 25     | 1           |
| Spain                      | 27    |       |                |                    | 220      | 247   | 267       | 514    | 66          |
| Sweden                     |       |       |                |                    | 75       | 75    |           | 75     | 43          |
| United Kingdom             | 140   | 58    |                |                    | 213      | 411   | 339       | 750    | 4,787       |
| North African Countries    |       | 2     |                |                    |          | 2     |           | 2      | 24          |
| Algeria                    |       |       |                |                    |          |       |           |        | 1           |
| Egypt                      |       | 2     |                |                    |          | 2     |           | 2      | 15          |
| Libya                      |       |       |                |                    |          |       |           |        |             |
| Morocco                    |       |       |                |                    |          |       |           |        | 1           |
| Tunisia                    |       |       |                |                    |          |       |           |        | 7           |
| Japan                      |       |       |                |                    |          |       |           |        | 41          |
| Other Countries            | 177   | 54    | 6              |                    | 415      | 652   | 694       | 1,346  | 9,604       |
| Total consolidated figures | 1,150 | 1,545 | 99             | 194                | 3,819    | 6,807 | 4,663     | 11,470 | 24,737      |

Note: figures may not add up exactly due to rounding differences

Debt securities of Insurance Business are classified as follows: €4,298m at AFS, €181m at CFV, €131m at HFT and €53m at L&R

(1) Book Value of Debt Securities and Net Loans as of 30.6.14

(2) Excluding securities in which money is collected through insurance policies where the total risk is retained by the insured

# **Exposure to Other Customers by Country**<sup>(1)</sup>

#### €m

|                            |       |       |         | DEBT SE  | CURITIES |        |           |              |         |
|----------------------------|-------|-------|---------|----------|----------|--------|-----------|--------------|---------|
|                            |       |       | Banking | Business |          |        | Insurance | <b>T</b> (1) | LOANS   |
|                            | L&R   | AFS   | HTM     | CFV (2)  | HFT      | Total  | Business  | Total        |         |
| EU Countries               | 2,861 | 818   |         | 23       | 2,137    | 5,839  | 3,131     | 8,970        | 280,299 |
| Austria                    | 10    |       |         |          | 57       | 67     | 2         | 69           | 224     |
| Belgium                    |       |       |         |          | 22       | 22     | 3         | 25           | 73      |
| Bulgaria                   |       |       |         |          |          |        | 3         | 3            | 52      |
| Croatia                    | 19    | 3     |         | 5        |          | 27     | 5         | 32           | 5,069   |
| Cyprus                     |       |       |         |          |          |        |           |              | 86      |
| Czech Republic             |       |       |         |          |          |        |           |              | 349     |
| Denmark                    |       |       |         |          |          |        | 15        | 15           | 45      |
| Estonia                    |       |       |         |          |          |        |           |              | 2       |
| Finland                    |       | 40    |         |          |          | 40     | 8         | 48           | 79      |
| France                     | 113   | 89    |         |          | 183      | 385    | 443       | 828          | 1,231   |
| Germany                    | 69    | 16    |         |          | 149      | 234    | 185       | 419          | 1,194   |
| Greece                     | 16    |       |         |          |          | 16     |           | 16           | 20      |
| Hungary                    | 16    |       |         |          | 1        | 17     |           | 17           | 3,581   |
| Ireland                    | 231   | 1     |         |          | 35       | 267    | 149       | 416          | 403     |
| Italy                      | 1,214 | 456   |         | 18       | 1,107    | 2,795  | 1,660     | 4,455        | 246,671 |
| Latvia                     |       |       |         |          |          |        |           |              |         |
| Lithuania                  |       |       |         |          |          |        |           |              | 6       |
| Luxembourg                 | 106   | 10    |         |          | 66       | 182    | 33        | 215          | 803     |
| Malta                      |       |       |         |          |          |        |           |              | 20      |
| The Netherlands            | 426   | 168   |         |          | 98       | 692    | 75        | 767          | 1,484   |
| Poland                     |       |       |         |          | 2        | 2      |           | 2            | 112     |
| Portugal                   | 213   | 11    |         |          | 40       | 264    | 13        | 277          | 160     |
| Romania                    |       |       |         |          |          |        |           |              | 857     |
| Slovakia                   |       |       |         |          |          |        |           |              | 7,424   |
| Slovenia                   |       | 1     |         |          |          | 1      |           | 1            | 1,502   |
| Spain                      | 152   |       |         |          | 41       | 193    | 239       | 432          | 996     |
| Sweden                     |       | 8     |         |          | 154      | 162    | 3         | 165          | 17      |
| United Kingdom             | 276   | 15    |         |          | 182      | 473    | 295       | 768          | 7,839   |
| North African Countries    |       | 1     | 4       |          |          | 5      |           | 5            | 2,134   |
| Algeria                    |       |       |         |          |          |        |           |              | · 1     |
| Egypt                      |       | 1     | 4       |          |          | 5      |           | 5            | 2,109   |
| Libya                      |       |       |         |          |          |        |           |              | 8       |
| Morocco                    |       |       |         |          |          |        |           |              | 12      |
| Tunisia                    |       |       |         |          |          |        |           |              | 4       |
| Japan                      |       |       |         |          | 97       | 97     |           | 97           | 171     |
| Other Countries            | 3,449 | 1,127 |         |          | 434      | 5,010  | 954       | 5,964        | 13,883  |
| Total consolidated figures | 6,310 | 1,946 | 4       | 23       | 2,668    | 10,951 | 4,085     | 15,036       | 296,487 |

Note: figures may not add up exactly due to rounding differences

Debt securities of Insurance Business are classified as follows: €3,450m at AFS, €620m at CFV, €13m at HFT and €2m at L&R

(1) Book Value of Debt Securities and Net Loans as of 30.6.14

(2) Excluding securities in which money is collected through insurance policies where the total risk is retained by the insured

#### **Disclaimer**

"The manager responsible for preparing the company's financial reports, Ernesto Riva, declares, pursuant to paragraph 2 of Article 154 bis of the Consolidated Law on Finance, that the accounting information contained in this presentation corresponds to the document results, books and accounting records".

\* \* \*

This presentation includes certain forward looking statements, projections, objectives and estimates reflecting the current views of the management of the Company with respect to future events. Forward looking statements, projections, objectives, estimates and forecasts are generally identifiable by the use of the words "may," "will," "should," "plan," "expect," "anticipate," "estimate," "believe," "intend," "project," "goal" or "target" or the negative of these words or other variations on these words or comparable terminology. These forward-looking statements include, but are not limited to, all statements other than statements of historical facts, including, without limitation, those regarding the Company's future financial position and results of operations, strategy, plans, objectives, goals and targets and future developments in the markets where the Company participates or is seeking to participate.

Due to such uncertainties and risks, readers are cautioned not to place undue reliance on such forward-looking statements as a prediction of actual results. The Group's ability to achieve its projected objectives or results is dependent on many factors which are outside management's control. Actual results may differ materially from (and be more negative than) those projected or implied in the forward-looking statements. Such forward-looking information involves risks and uncertainties that could significantly affect expected results and is based on certain key assumptions.

All forward-looking statements included herein are based on information available to the Company as of the date hereof. The Company undertakes no obligation to update publicly or revise any forward-looking statement, whether as a result of new information, future events or otherwise, except as may be required by applicable law. All subsequent written and oral forward-looking statements attributable to the Company or persons acting on its behalf are expressly qualified in their entirety by these cautionary statements.