

## Italian Leader with a European Scale

Updated as at 7 May 2024

## The history of Intesa Sanpaolo

**Ambrosiano Veneto** 1998 **CARIPLO** 2000 2001 BANCA COMMERCIALE ITALIANA Cardine 2002 **Banca Intesa** GRUPPO SANPAOLO IMI INTESA MASSANPAOLO 2007





## Italian banking leader of European scale

## The Leader in Italy

- Leader in all segments with a market share of 22% in customer deposits and 18% in customer loans
- Leadership in most attractive products
- Strong capital base and asset quality

### Unique Customer Reach

- Largest domestic network: over 3,300 branches serving 13.6 million clients, and 15% market share<sup>(1)</sup>
- Best branch footprint making the Group truly nationwide: market share  $\geq 12\%^{(1)}$  in 16 out of 20 regions
- High penetration of local markets: market share ≥ 5%<sup>(1)</sup> in 105 out of 107 provinces

#### Strategic International Presence

Strategic international presence, with over 900 branches and 7.3 million customers, comprising subsidiaries operating in commercial banking in 12 countries in Central Eastern Europe and Middle Eastern and North African areas and an international network of specialists in support of corporate customers across 25 countries, in particular in the Middle East and North Africa and in those areas where Italian companies are most active



### Solid value creation for all stakeholders

#### Clients

- A Bank that supports the real economy and is a Wealth Management, Protection & Advisory leader
- An omnichannel Bank with a fintech perspective

Meetina

#### **Shareholders**

- Strong and sustainable value creation and distribution to shareholders
- Over the time horizon of the 2022-2025 Business Plan: a cash dividend distribution was envisaged corresponding to a payout ratio, based on the consolidated net income, of 70% each year of the Plan; a 3.4bn euro buyback approved at the Shareholders' Meeting and authorised by the ECB (amount equivalent to the suspended 2019 dividend), executed for an initial outlay of 1.7bn euro from 4 July 2022 to 11 October 2022 and for the remaining outlay of 1.7bn euro from 13 February 2023 to 4 April 2023; for the 2022 results, 1.4bn euro cash interim dividends paid in November 2022 and 1.6bn euro cash remaining dividends paid in May 2023, for a total dividend distribution of 3bn euro. For the 2023 results, 2.6bn euro cash interim dividends paid in November 2023 and 2.8bn euro cash remaining dividends payable in May 2024, for a total dividend distribution of 5.4bn euro.
  Buyback of 1.7bn euro, to be launched in June 2024, approved by the ECB and the Shareholders'

#### **Group People**

■ Empowerment and motivation of the Group's people, who are its most important asset: hybrid physical-remote way of working to offer maximum flexibility, initiatives to improve wellbeing and safety, reskilling/redeployment programmes, best-in-class training particularly on critical capabilities for both the digital and the ecological transition, promotion of an inclusive and diverse environment, incentive plans (including long-term) to foster individual entrepreneurship

#### Society and Environment

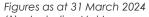
- Significant ESG commitment of Intesa Sanpaolo, with a world-class position in Social Impact and strong focus on climate
- A Bank that provides support to address social needs, is focused on financial inclusion, has a commitment to culture, promotes innovation, and supports clients in the ESG/climate transition specifically through sustainable lending and ESG investment and insurance products
- Intesa Sanpaolo is committed to achieving net-zero emissions by 2030 in terms of own emissions and by 2050 in terms of loan and investment portfolios, asset management and insurance. The Group has joined the NetZero Banking Alliance (NZBA), the Net Zero Asset Managers Initiative (NZAMI), the Net Zero Asset Owner Alliance (NZAOA) and the Net Zero Insurance Alliance (NZIA)(1)

<sup>(1)</sup> On 25 April 2024, the NZIA was discontinued and the United Nations Environment Programme (UNEP) announced the creation of the Forum for Insurance Transition to Net Zero (FIT), a new UN-led and convened structured dialogue and multistakeholder forum to support the necessary acceleration and scaling up of voluntary climate action by the insurance industry and key stakeholders. Intesa Sanpaolo Vita is one of the Founding FIT Participants



## The Group at a glance: Financial Highlights

Total Assets euro 931,596 m		~ 20.9 million	~ 13.6 million in Italy
Loans to Customers euro 423,254 m		Customers	~ 7.3 million abroad
Direct Deposits from Banking Business			
euro 575,926 m  Direct Deposits from Insurance Business	Sanpaolo	4,244 Branches	3,310 in Italy
Shareholders' Equity <sup>(1)</sup>	s' Equity <sup>(1)</sup> 65,804 m et Income	bidiiches	934 abroad
1Q24 Net Income euro 2,301 m		Market Capitalisation <sup>(2)</sup> euro 64.5 bn	



(1) Including Net Income(2) As at 30 April 2024

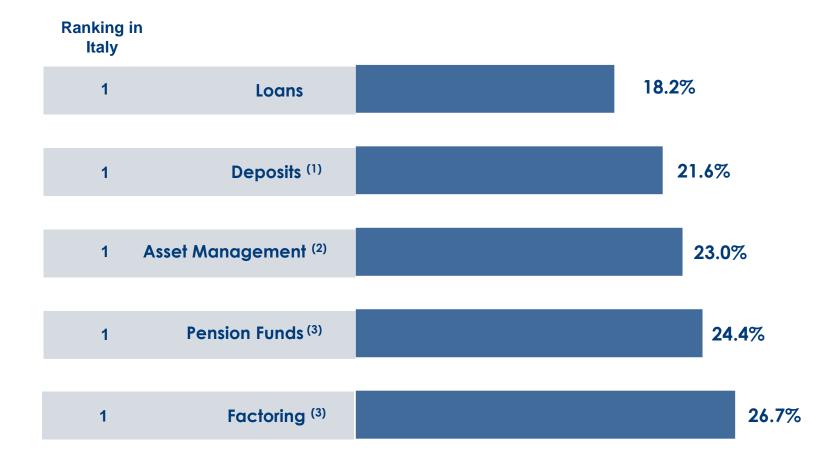


## The Group at a glance: Ratings

Fitch Ratings	Long-term senior preferred (unsecured) Short-term Viability Outlook LT senior preferred (unsecured)	BBB F2 bbb Stable
Moody's	Long-term senior preferred (unsecured) Short-term Outlook LT senior preferred (unsecured)	Baa1 P-2 Stable
Morningstar DBRS	Long-term senior preferred (unsecured) Short-term Trend LT senior preferred (unsecured) Trend Short-term	BBB (high) R-1 (low) Stable Stable
S&P Global Ratings	Long-term senior preferred (unsecured) Short-term Outlook LT senior preferred (unsecured)	BBB A-2 Stable



### Leadership in Italy built on long-standing relationships with customers



Figures as at 31 March 2024

(1) Including bonds

(2) Mutual funds; figures as at 31 December 2023

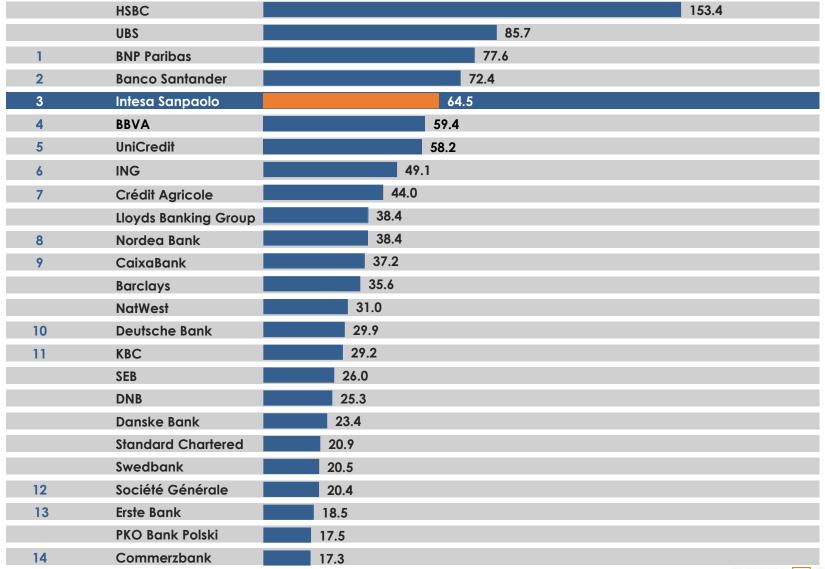
(3) Figures as at 31 December 2023



### **European scale**

#### **EUROZONE RANKING**

#### **BANKS' MARKET CAPITALISATION (euro bn)**



Source: Bloomberg Prices as at 30 April 2024 INTESA M SANPAOLO

#### Corporate Governance: Board of Directors, Management Control Committee and Internal Committees

#### **Board of Directors and Management Control Committee** appointed on 29/04/2022

Gian Maria Gros-Pietro

Deputy Chair (2)(3) Paolo Andrea Colombo

**Managing Director and CEO** Carlo Messina (1)

Franco Ceruti Director Director (2)(3) Paola Tagliavini Director (3) Liana Loaiurato Luciano Nebbia Director Director (2) Bruno Picca Livia Pomodoro Director (3) Director (3) Maria Alessandra Stefanelli Director (3) Bruno Maria Pariai Director (2)(3) Daniele Zamboni (4) Maria Mazzarella (4)

Anna Gatti (4) Fabrizio Mosca Milena Teresa Motta Maria Cristina Zoppo Alberto Maria Pisani (4)

Roberto Franchini (4)

Chair

Director (3)

Director (3)

Director and MCC member (2)(3) Director and MCC member (2)(3) Director and MCC member (2)(3) Director and MCC Chair (2)(3) Director and MCC member (2)(3)

#### **Nomination Committee**

Livia Pomodoro Chair (3) Paolo Andrea Colombo Member (2) (3) Gian Maria Gros-Pietro Member Maria Mazzarella (4) Member (3) Bruno Picca Member (2)

#### **Remuneration Committee**

Paolo Andrea Colombo Chair (2)(3) Franco Ceruti Member Anna Gatti (4) Member (3) Member (3) Liana Logiurato Luciano Nebbia Member

#### **Risks and Sustainability Committee**

Chair (2)(3) Paola Tagliavini Franco Ceruti Member Bruno Picca Member (2) Bruno Maria Parigi Member (3) Daniele Zamboni (4) Member (2) (3)

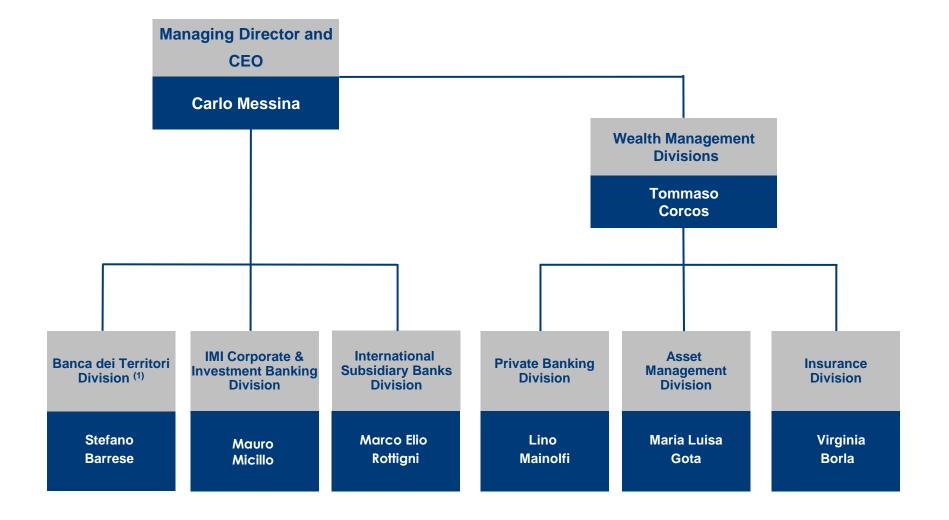
#### Committee for Transactions with Related Parties

Chair (2) (3) Daniele Zamboni (4) Member (3) Liana Loaiurato Member (2) (3) Paola Taaliavini Maria Mazzarella (4) Member (3) Maria Alessandra Stefanelli Member (3)

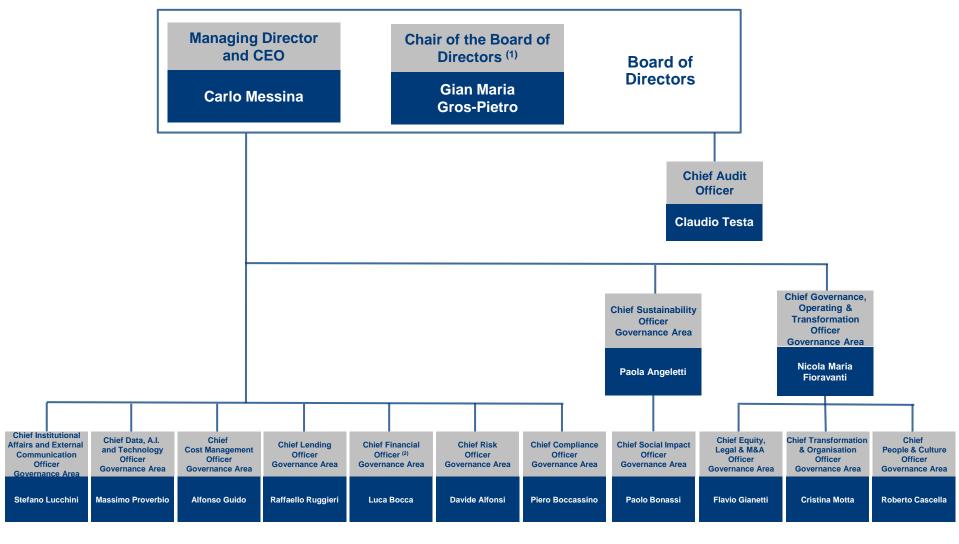
- (1) Was appointed Managing Director and CEO by the Board of Directors on 29 April 2022. He is the only executive director on the Board
- (2) Is enrolled on the Register of Statutory Auditors and has practiced as an auditor or been a member of the supervisory body of a limited company
- (3) Meets the independence requirements pursuant to Article 13.4.3 of the Articles of Association, the Corporate Governance Code, Article 148, paragraph 3 of the Consolidated Law on Finance (TUF), and banking regulations
- (4) Is a representative of the Minority Slate



## A customer-oriented organisation

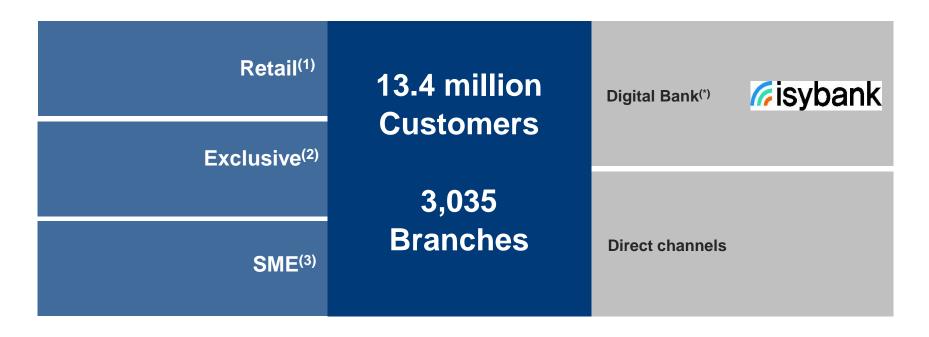


### **Central Structures**



- (1) Chair's Technical Secretariat (G. Paladino) reports to the Chair of the Board of Directors
- (2) The Chief Financial Officer Governance Area includes the Manager responsible for preparing the Company's financial reports (E. Stegher)

### The Banca dei Territori Division



Focus on the market and centrality of the territory for stronger relations with individuals, small and medium-sized enterprises and non-profit entities

Figures as at 31 March 2024



<sup>(1)</sup> Retail customers: individuals and enterprises with less complex financial needs

<sup>(2)</sup> Exclusive customers: individuals with more complex financial needs

<sup>(3)</sup> Enterprise customers: enterprises with more complex financial needs (generally, Small and Medium Enterprises)

<sup>(\*)</sup> The subsidiary also operates in instant banking through Mooney (the partnership with the ENEL Group)

### The Banca dei Territori Division

#### Retail Exclusive

2,464 branches dedicated to 13 million Retail and Exclusive customers

#### **SME**

250 branches dedicated to 177,000 SME customers <sup>(1)</sup>, 224 branches dedicated to 83,000 customers in the agribusiness sector and 97 branches serving 97,000 Non-profit customers

### The Banca dei Territori Division: 12 Regional Governance Centres

GOVERNANCE CENTRES	MANAGER	BRANCHES
North Lombardia	Daniele Fulvio Pastore	190
South Lombardia	Marco Franco Nava	172
Milano, Monza and Brianza	Pierluigi Monceri	220
North Piemonte, Valle d'Aosta and Sardegna	Stefano Cappellari	247
South Piemonte and Liguria	Andrea Perusin	189
West Veneto and Trentino-Alto Adige	Cristina Balbo	239
East Veneto and Friuli-Venezia Giulia	Francesca Nieddu	204
Emilia Romagna and Marche	Alessandra Florio	311
Toscana and Umbria	Tito Nocentini	313
Lazio and Abruzzo	Roberto Gabrielli	297
Basilicata, Puglia and Molise	Alessandra Modenese	235
Campania, Calabria and Sicilia	Giuseppe Mario Nargi	418

## **IMI Corporate & Investment Banking Division**

Corporates (1)

**Financial Institutions** 

**Public Administration** 

16,000
Customers
and
27
Branches
in Italy

Client Coverage & Advisory
Andrea Mayr

Distribution Platforms & GTB (2)
Nicola Doninelli

Global Banking & Markets
Massimo Mocio

A global partner for corporates, financial institutions and public administration, including internationally through a specialist network of branches, representative offices, and subsidiaries focused on corporate banking

Figures as at 31 March 2024

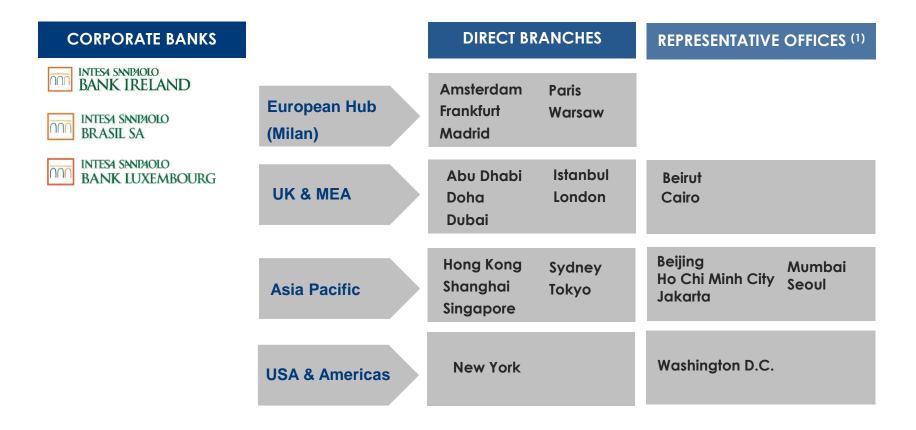


<sup>(1)</sup> Grouped, in accordance with a sector-based model, in the following 8 industries: Automotive & Industrials; Basic Materials & Healthcare; Energy; Food & Beverage and Distribution; Retail & Luxury; Telecom, Media & Technology; Infrastructure; Real Estate

<sup>(2)</sup> Including IMI CIB International Network (Foreign branches, representative offices and corporate banks)

## **IMI** Corporate & Investment Banking Division

### The international network spreads across 24 countries



## Divisione IMI Corporate & Investment Banking

#### **Commercial and Transaction Banking**

**Commercial Banking** 

**Lending and Guarantees** 

Leasing

Factoring and Confirming

**Transaction Banking** 

**Cash Management** 

Trade & Structured Export Finance

Merchant Services and Cards

**Securities Services** 

Investment Banking & Structured Finance

**M&A Advisory** 

**Equity Capital Markets** 

**Debt Capital Markets** 

**Structured Finance** 

## Divisione IMI Corporate & Investment Banking

# Capital Markets

**Markets** 

**Equity** 

**Fixed Income** 

**Commodities** 

Foreign Exchange

Investment Products for distribution

**Market Hub** 

**Clearing Service** 

**Solutions** 

**Hedging Solutions** 

Investment & Liquidity
Solutions

Loan Management & Advisory

**Loan Syndication** 

Risk Transfer & Financing

**Securitisation** 

**Solutions & Financing** 

**Sustainable Solutions** 

Loans

**Bonds** 

Sustainable Hedging

**Circular Economy** 

## The International Subsidiary Banks Division



7.2 million
Customers
and
882 Branches
in 12 countries



Strategic international presence in commercial banking in Central Eastern Europe and Middle Eastern and North African areas

## The International Subsidiary Banks Division

Country	v Bank	Manager	Total Assets (euro m)	Ranking (by Total Assets)	Branches	Customers
Albania	INTESA SANPAOLO BANK Albania	Alessandro D'Orio	a 1,957	4	35	253,000
Bosnia an Herzegovi	d INTESA SANPAOLO BANKA na Bosna i Hercegovina	Marco Trevisan	1,339	6	43	153,000
Croatia	PRIVREDNA BANKA ZAGREB	Dinko Lucić	15,902	2	141	1,417,000
Egypt	MALEXBANK   ينك الإسكندرية	Dante Campion	i 3,507	6	173	1,904,000
Hungary	m CIB BANK	Pál Simák	8,366	8	60	457,000
Moldova	m EXIMBANK	Marco Santini	299	6	17	60,000

## The International Subsidiary Banks Division

Country	Bank	Manager	Total Assets (euro m)	Ranking (by Total Assets)	Branches	Customers
Romania	INTESA SANIMOLO BANK Romania	Paolo Vivona	1,434		34	53,000
Serbia	BANCA INTESA Beograd	Darko Popovic	8,166	1	142	1,409,000
Slovakia	M VÚB BANKA	Jozef Kausich	24,360	2	157	1,286,000
Slovenia	INTESA SANIMOLO BANK Slovenia	Luigi Fuzio	4,045	4	40	172,000
Ukraine	m Pravex Bank	Gianluca Corrias	<b>.</b> (1)		40	75,000



## The Private Banking Division

Private and High Net Worth Individuals

254 Branches

6,749
private
bankers

Fideuram (1)

The Division serves the customer segment consisting of Private clients and High Net Worth Individuals with the offering of products and services tailored for this segment. Its international business is carried out including through the Reyl Intesa Sanpaolo hub

Figures as at 31 March 2024

<sup>(1)</sup> The parent company Fideuram - Intesa Sanpaolo Private Banking ("Fideuram") controls Intesa Sanpaolo Private Banking, IW Private Investments, SIREF Fiduciaria, Intesa Sanpaolo Wealth Management, Reyl Intesa Sanpaolo, Fideuram - Intesa Sanpaolo Private Banking Asset Management and Fideuram Asset Management Ireland



## The Asset Management Division

Asset Management



316 billion euro Assets under Management

Asset management solutions targeted at the Group's customers, commercial networks outside the Group, and the institutional clientele

Figures as at 31 March 2024

<sup>(1)</sup> The parent company Eurizon Capital SGR controls Eurizon Capital S.A., Epsilon SGR, Eurizon Asset Management Slovakia, Eurizon Asset Management Hungary, Eurizon Asset Management Croatia, Eurizon Capital Real Asset SGR, Eurizon SLJ Capital LTD and Eurizon Capital Asia Limited



### The Insurance Division

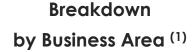


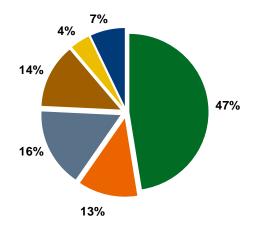
Insurance and pension products tailored for the Group's clients



### Breakdown of consolidated results as at 31 March 2024

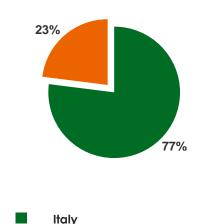
#### **Operating Income**







# Breakdown by Geographical Area (3)



Other countries

Figures may not add up exactly due to rounding differences

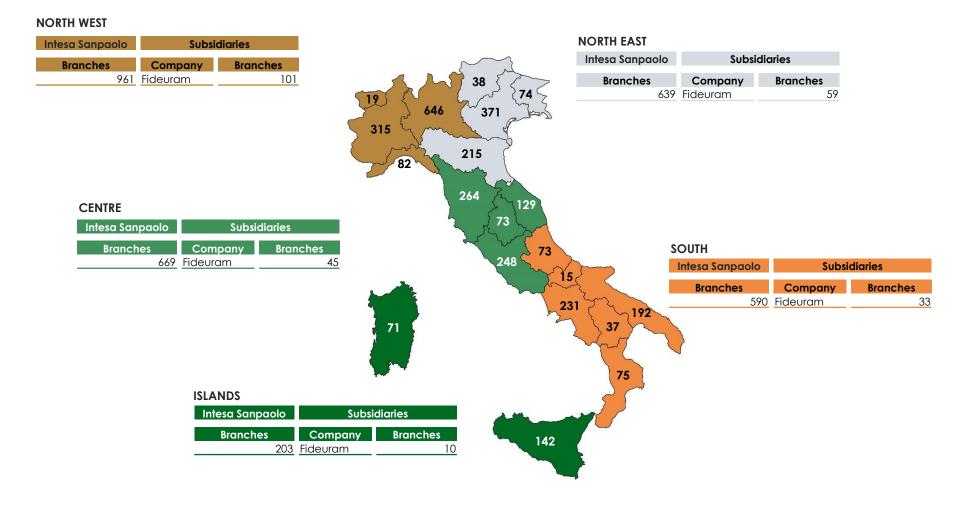


<sup>(1)</sup> Excluding the Corporate Centre

<sup>(2)</sup> Domestic Commercial Banking

<sup>(3)</sup> Figures as at 31 December 2023

## The Group Italian network





## The Group product companies in Italy (1)

Wealth
Management
& Protection

**Fiduciary Services** 

Consumer Credit (2)









FIDEURAM VITA



INTESA SANPAOLO ASSICURA



INTESA SANPAOLO RBM SALUTE



INTESA SANDAOLO
INSURANCE AGENCY







<sup>(2)</sup> Consumer Credit activities are also carried out directly by Intesa Sanpaolo S.p.A, the Parent Company

### The Group International network

#### **EUROPE**

#### Direct Branches

Amsterdam
Frankfurt
Istanbul
London
Madrid
Paris
Warsaw

#### Representative Offices

Brussels (1)

Country	Subsidiaries	Branches
Albania	Intesa Sanpaolo Bank Albania	35
Belgium	Intesa Sanpaolo Wealth Management	2
Bosnia and Herzegovina	Intesa Sanpaolo Banka Bosna i Hercegovina	43
Croatia	Privredna Banka Zagreb	141
Czech Republic	VUB Banka	1
Hungary	CIB Bank	60
Ireland	Intesa Sanpaolo Bank Ireland	1
Luxembourg	Intesa Sanpaolo Wealth Management	1
	Intesa Sanpaolo Bank Luxembourg	1
Moldova	Eximbank	17
Romania	Intesa Sanpaolo Bank Romania	34
Russian Federation	Banca Intesa	27
Serbia	Banca Intesa Beograd	142
Slovakia	VUB Banka	156
Slovenia	Intesa Sanpaolo Bank	40
Switzerland	Reyl Intesa Sanpaolo	3
Ukraine	Pravex Bank	40



#### **AMERICA**

Direct Branches
New York

Representative Offices
Washington D.C.

Country Brazil Subsidiaries
Intesa Sanpaolo Brasil

**ASIA** 

Tokyo

Branches 1

#### **AUSTRALIA/OCEANIA**

Direct Branches
Sydney

Direct Branches	Representative Offices
Abu Dhabi	Beijing
Doha	Beirut
Dubai	Ho Chi Minh City
Hong Kong	Jakarta
Shanghai	Mumbai
Singapore	Seoul

#### **AFRICA**

Representative Offices
Cairo

Country Egypt Subsidiaries
Bank of Alexandria

Branches 173

### International presence of the Group product companies

